

IANA Naming Function Monthly Performance Report

August 2026

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Summary of Performance

Metric	Category	Expected	Actual	Detail
Submission				
Acceptance Recognition	Routine (Technical)	≤60s (95.0%)	✓ 0.00s	p5
Acceptance Recognition	Routine (Non-Technical)	≤60s (95.0%)	✓ 0.00s	p5
Acceptance Recognition	gTLD Creation/Transfer	≤60s (95.0%)	✓ —	p6
Acceptance Recognition	ccTLD Creation/Transfer	≤60s (95.0%)	✓ —	p6
Acceptance Recognition	Other Changes	≤60s (95.0%)	✓ 0.00s	p6
Manual Lodgment Time	Routine (Technical)	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	Routine (Non-Technical)	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	gTLD Creation/Transfer	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	ccTLD Creation/Transfer	≤3d (95.0%)	✓ —	p8
Manual Lodgment Time	Other Changes	≤3d (95.0%)	✓ —	p8
Technical Checks				
Technical Check (First)	Routine (Technical)	≤50m (95.0%)	✓ 2.75m	p9
Technical Check (First)	gTLD Creation/Transfer	≤50m (95.0%)	✓ —	p9
Technical Check (First)	ccTLD Creation/Transfer	≤50m (95.0%)	✓ —	p9
Technical Check (First)	Other Changes	≤50m (95.0%)	✓ 1.57m	p10
Technical Check (Retest)	Routine (Technical)	≤10m (95.0%)	✓ 3.15m	p10
Technical Check (Retest)	gTLD Creation/Transfer	≤10m (95.0%)	✓ —	p11
Technical Check (Retest)	ccTLD Creation/Transfer	≤10m (95.0%)	✓ —	p11
Technical Check (Retest)	Other Changes	≤10m (95.0%)	✓ —	p11
Technical Check (Supplemental)	Routine (Technical)	≤10m (95.0%)	✓ 1.88m	p12
Technical Check (Supplemental)	gTLD Creation/Transfer	≤10m (95.0%)	✓ —	p12
Technical Check (Supplemental)	ccTLD Creation/Transfer	≤10m (95.0%)	✓ —	p12
Technical Check (Supplemental)	Other Changes	≤10m (95.0%)	✓ 0.58m	p13
Contact Confirmations				
Email Dispatch	Routine (Technical)	≤60s (95.0%)	✓ 3.169s	p13
Email Dispatch	Routine (Non-Technical)	≤60s (95.0%)	✓ 2.347s	p14
Email Dispatch	gTLD Creation/Transfer	≤60s (95.0%)	✓ —	p14
Email Dispatch	ccTLD Creation/Transfer	≤60s (95.0%)	✓ —	p14
Email Dispatch	Other Changes	≤60s (95.0%)	✓ 2.907s	p14
Recognition of Confirmation	Routine (Technical)	≤60000ms (95.0%)	✓ 0.57ms	p15
Recognition of Confirmation	Routine (Non-Technical)	≤60000ms (95.0%)	✓ 0.33ms	p15
Recognition of Confirmation	gTLD Creation/Transfer	≤60000ms (95.0%)	✓ —	p15
Recognition of Confirmation	ccTLD Creation/Transfer	≤60000ms (95.0%)	✓ —	p16
Recognition of Confirmation	Other Changes	≤60000ms (95.0%)	✓ 0.94ms	p16
Staff Processing				
Validation and Reviews	Routine (Technical)	≤5d (90.0%)	✓ 0.42d	p17
Validation and Reviews	Routine (Non-Technical)	≤5d (90.0%)	✓ 1.94d	p17
Validation and Reviews	gTLD Creation/Transfer	≤10d (90.0%)	✓ —	p17
Validation and Reviews	ccTLD Creation/Transfer	N/A	—	p18
Validation and Reviews	Other Changes	N/A	0.32d	p18
Third Party Approval	ccTLD Creation/Transfer	N/A	—	p19
ccTLD Creation/Transfer				

Metric	Category	Expected	Actual	Detail
Submission Review	Staff Review	≤14d (100.0%)	✓ —	p20
Requester Clarification	Requester Clarification	N/A	—	p21
Report Preparation	Report Preparation	≤21d (100.0%)	✓ —	p22
Implementation				
Root Zone Publication	Routine (Technical)	≤72h (99.0%)	✓ 18.25h	p23
Root Zone Publication	gTLD Creation/Transfer	≤72h (99.0%)	✓ —	p23
Root Zone Publication	ccTLD Creation/Transfer	≤72h (99.0%)	✓ —	p23
Root Zone Publication	Other Changes	N/A	4.03h	p24
Notification of Completion	Routine (Technical)	≤60s (95.0%)	✓ 3.08s	p24
Notification of Completion	Routine (Non-Technical)	≤60s (95.0%)	✓ 2.91s	p25
Notification of Completion	gTLD Creation/Transfer	≤60s (95.0%)	✓ —	p25
Notification of Completion	ccTLD Creation/Transfer	≤60s (95.0%)	✓ —	p25
Notification of Completion	Other Changes	≤60s (95.0%)	✓ 3.02s	p25
System Availability				
IANA Website	IANA Site Availability	≥99%	✓ 100.00%	p26
Root Zone Management System	RZM Availability	≥99%	✓ 100.00%	p27
Directory Service	WHOIS Availability	≥99%	✓ 100.00%	p28
Root Zone Service Level Dashboard	Dashboard Availability	≥99%	✓ 100.00%	p29
Credential Recovery	Credential Recovery Response	≤60s (95.0%)	✓ 0.99s	p30
Credential Change	Credential Change	≤300s (95.0%)	✓ 0.733s	p31
Accuracy				
Root Zone File	Routine (Technical)	100%	✓ 100.00%	p32
Root Zone File	gTLD Creation/Transfer	100%	✓ 100.00%	p32
Root Zone File	ccTLD Creation/Transfer	100%	✓ 100.00%	p32
Root Zone File	Other Changes	100%	✓ 100.00%	p32
Root Zone Database	Routine (Technical)	100%	✓ 100.00%	p33
Root Zone Database	Routine (Non-Technical)	100%	✓ 100.00%	p33
Root Zone Database	gTLD Creation/Transfer	100%	✓ 100.00%	p33
Root Zone Database	ccTLD Creation/Transfer	100%	✓ 100.00%	p33
Root Zone Database	Other Changes	100%	✓ 100.00%	p34
Enquiry Processing				
Time to acknowledge	Manual Enquiries	≤60s (95.0%)	✓ 0.80s	p34
Time to initial response	Manual Enquiries	≤5d (90.0%)	✓ 2.79d	p35
Label Generation Rulesets				
Review Time	Review Time	≤5d (90.0%)	✓ 1.13d	p36
Implementation Time	Implementation Time	≤7d (90.0%)	✓ 5.78d	p37
Requester Clarification	Requester Clarification	N/A	0	p38
Time per Actor	IANA	N/A	7.24d	p39
Time per Actor	Requester	N/A	—	p39
Time per Actor	Authorizer	N/A	—	p39
Time per Actor	Regulatory	N/A	—	p39
Request Volumes	Request Volumes	N/A	10	p40

Percentage of SLA thresholds met of those defined

64 of 64 (100.0%)

Exceptions and Narrative for Reporting Period

There were no exceptions for the reporting period.

[illegible]

Routine (Non-Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Longest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Median Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
PStDev Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s

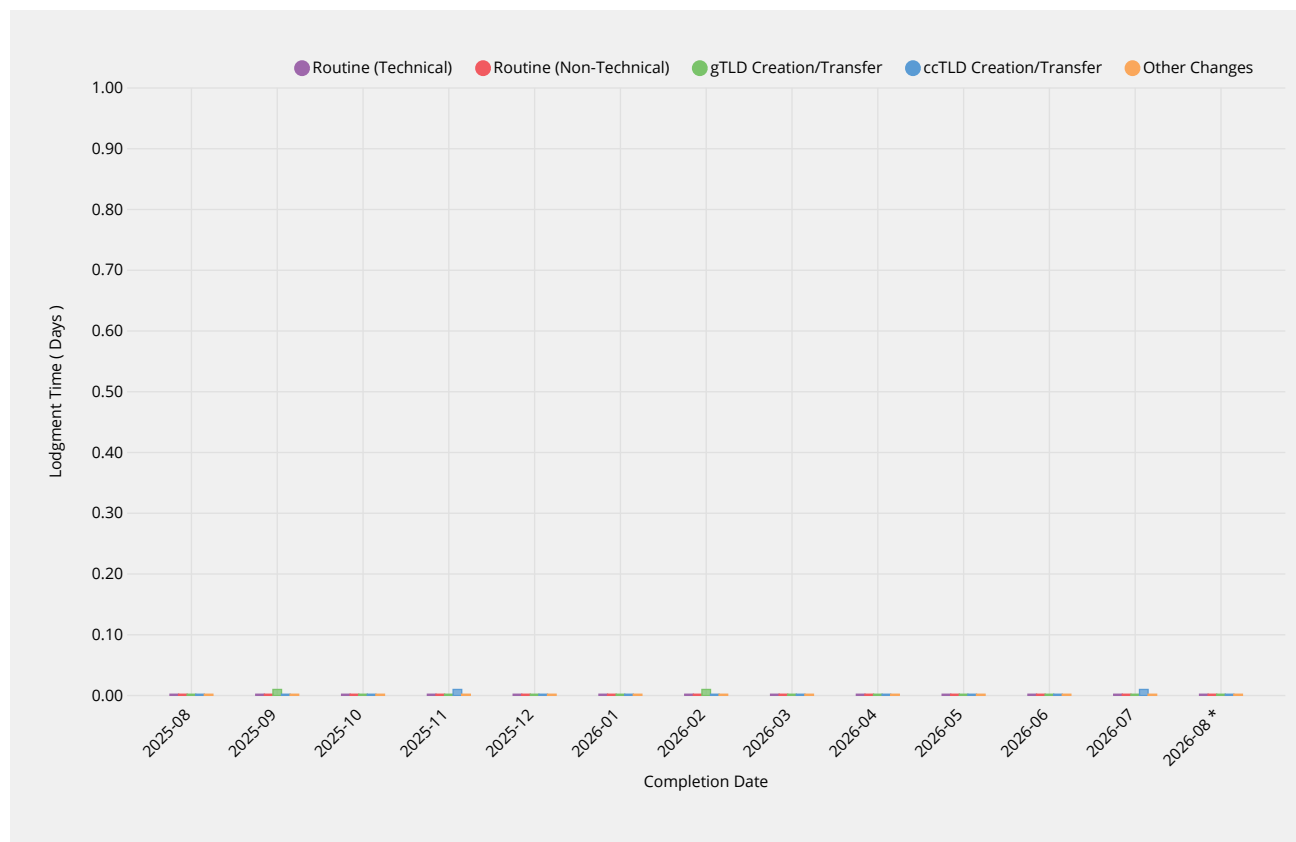
gTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Acceptance Time	—	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	0	1	4	1	0	1	3	4	2	3	0	2	0
Mean Time	—	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—
Shortest Time	—	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—
Longest Time	—	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—
Median Time	—	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—
PStDev Time	—	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—

ccTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Acceptance Time	—	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	0	0	0	1	0	0	0	0	0	0	1	1	0
Mean Time	—	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—
Shortest Time	—	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—
Longest Time	—	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—
Median Time	—	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—
PStDev Time	—	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—

Other Changes	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Acceptance Time	0.00s	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	2	4	2	0	3	0	2	0	0	1	0	0	2
Mean Time	0.00s	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s
Shortest Time	0.00s	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s
Longest Time	0.00s	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s
Median Time	0.00s	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s
PStDev Time	0.00s	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s

Manual Lodgment Time

Time for lodgment of change request into RZMS by ICANN staff on behalf of request sent by email.



Routine (Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Lodgment Time	—	—	0.00d	—	0.00d	—	—	—	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	0	0	3	0	1	0	0	0	0	0	0	0	0
Mean Time	—	—	0.00d	—	0.00d	—	—	—	—	—	—	—	—
Shortest Time	—	—	0.00d	—	0.00d	—	—	—	—	—	—	—	—
Longest Time	—	—	0.00d	—	0.00d	—	—	—	—	—	—	—	—
Median Time	—	—	0.00d	—	0.00d	—	—	—	—	—	—	—	—
PStDev Time	—	—	0.00d	—	0.00d	—	—	—	—	—	—	—	—

Routine (Non-Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Lodgment Time	—	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	0	7	2	2	2	0	3	0	0	0	0	0	0
Mean Time	—	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—
Shortest Time	—	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—
Longest Time	—	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—
Median Time	—	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—
PStDev Time	—	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—

[illegible]

gTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Lodgment Count	0	1	2	1	0	1	3	4	1	2	0	0	0
Mean Time	—	0.01d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—	—
Shortest Time	—	0.01d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—	—
Longest Time	—	0.01d	0.00d	0.00d	—	0.00d	0.01d	0.00d	0.00d	0.00d	—	—	—
Median Time	—	0.01d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—	—
PStDev Time	—	0.00d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—	—

ccTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Lodgment Time	—	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	0	0	0	1	0	0	0	0	0	0	1	1	0
Mean Time	—	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—
Shortest Time	—	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—
Longest Time	—	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—
Median Time	—	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—
PStDev Time	—	—	—	0.00d	—	—	—	—	—	—	0.00d	0.00d	—

Other Changes	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Lodgment Time	—	—	0.00d	—	—	—	0.00d	—	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	0	0	1	0	0	0	2	0	0	0	0	0	0
Mean Time	—	—	0.00d	—	—	—	0.00d	—	—	—	—	—	—
Shortest Time	—	—	0.00d	—	—	—	0.00d	—	—	—	—	—	—
Longest Time	—	—	0.00d	—	—	—	0.00d	—	—	—	—	—	—
Median Time	—	—	0.00d	—	—	—	0.00d	—	—	—	—	—	—
PStDev Time	—	—	0.00d	—	—	—	0.00d	—	—	—	—	—	—

Technical Checks

Technical Check (First)

Time to return results for technical checks following submission of request via automated submission

The chart displays the response time in minutes for four categories of changes over a period from August 2025 to August 2026. The y-axis represents the response time in minutes, ranging from 0.00 to 17.18. The x-axis represents the completion date. The legend indicates four categories: Routine (Technical) (purple), gTLD Creation/Transfer (red), ccTLD Creation/Transfer (green), and Other Changes (blue).

Completion Date	Routine (Technical)	gTLD Creation/Transfer	ccTLD Creation/Transfer	Other Changes
2025-08	17.18	0.05	0.05	0.05
2025-09	3.2	0.05	0.05	17.18
2025-10	3.0	0.05	0.05	0.05
2025-11	3.3	0.05	0.05	0.05
2025-12	16.8	0.05	0.05	2.4
2026-01	3.8	0.05	0.05	0.05
2026-02	12.6	0.05	0.05	0.05
2026-03	3.9	0.05	0.05	0.05
2026-04	3.4	1.2	0.05	0.05
2026-05	12.2	0.05	0.05	0.05
2026-06	3.5	0.05	0.05	0.05
2026-07	2.8	2.6	0.05	0.05
2026-08 *	2.7	0.05	0.05	1.6

gTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Response Time	—	—	—	—	—	—	—	—	1.19m	—	—	2.60m	—
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	0	0	0	0	0	0	0	0	1	0	0	2	0
Mean Time	—	—	—	—	—	—	—	—	1.19m	—	—	2.30m	—
Shortest Time	—	—	—	—	—	—	—	—	1.19m	—	—	1.96m	—
Longest Time	—	—	—	—	—	—	—	—	1.19m	—	—	2.63m	—
Median Time	—	—	—	—	—	—	—	—	1.19m	—	—	2.30m	—
PStDev Time	—	—	—	—	—	—	—	—	0.00m	—	—	0.33m	—

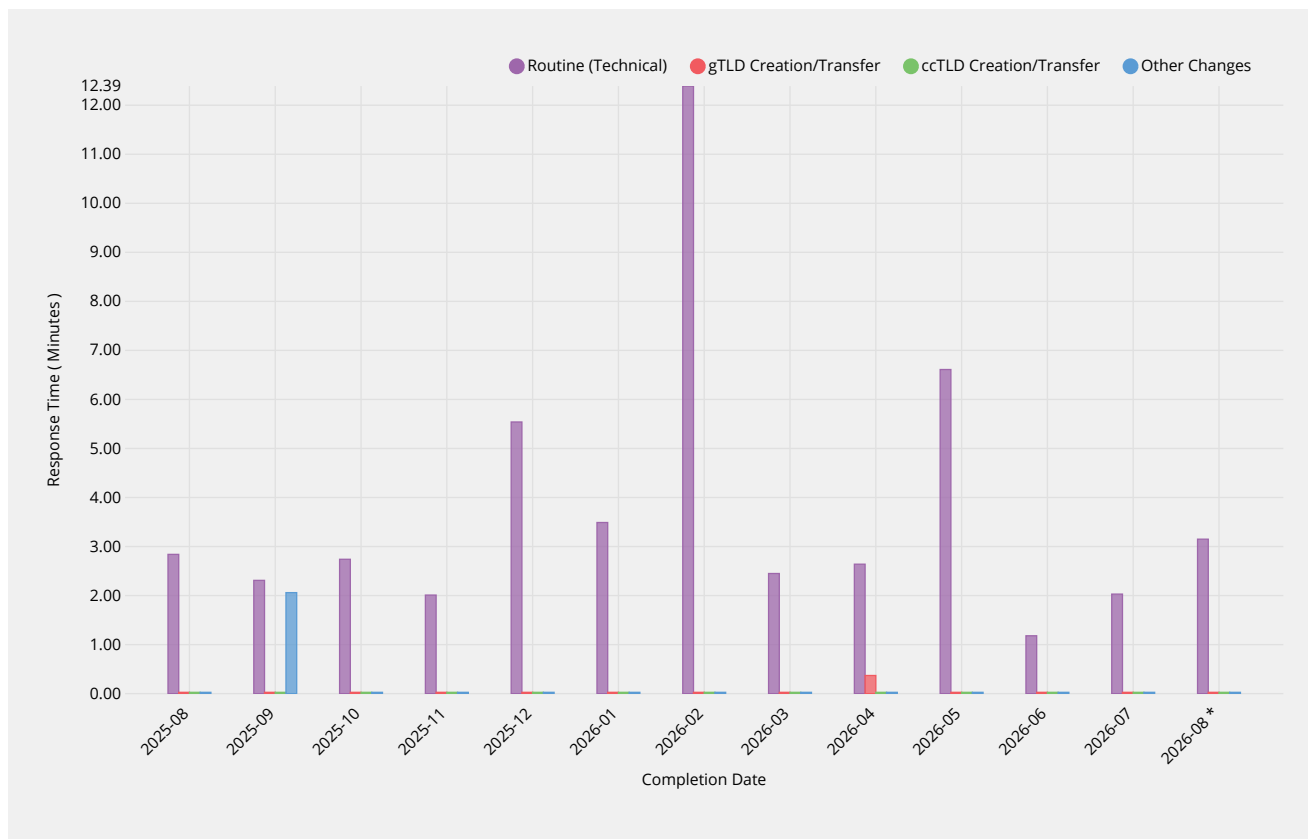
[illegible]

ccTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Response Time	—	16.99m	—	—	2.38m	—	—	—	—	—	—	—	1.57m
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	0	2	0	0	2	0	0	0	0	0	0	0	2
Mean Time	—	10.14m	—	—	2.09m	—	—	—	—	—	—	—	1.50m
Shortest Time	—	2.54m	—	—	1.77m	—	—	—	—	—	—	—	1.41m
Longest Time	—	17.75m	—	—	2.41m	—	—	—	—	—	—	—	1.58m
Median Time	—	10.14m	—	—	2.09m	—	—	—	—	—	—	—	1.50m
PStDev Time	—	7.61m	—	—	0.32m	—	—	—	—	—	—	—	0.08m

Technical Check (Retest)

Time to return results for subsequent performance of technical checks during retesting due to earlier failed tests.



Routine (Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Response Time	2.84m	2.31m	2.74m	2.01m	5.54m	3.49m	12.39m	2.45m	2.64m	6.61m	1.18m	2.03m	3.15m
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	99	53	169	7	99	209	50	79	141	13	27	211	19
Mean Time	1.86m	1.44m	1.97m	1.07m	2.00m	2.40m	3.48m	1.01m	2.29m	2.08m	0.85m	1.22m	1.99m
Shortest Time	0.28m	0.50m	0.24m	0.61m	0.29m	0.65m	0.47m	0.29m	0.37m	0.48m	0.54m	0.08m	0.78m
Longest Time	18.26m	2.63m	17.12m	2.20m	19.03m	18.23m	16.47m	3.84m	17.53m	12.42m	1.33m	16.82m	15.89m

Routine (Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Median Time	1.40m	1.44m	1.62m	0.79m	0.76m	2.76m	1.96m	0.60m	1.97m	0.87m	0.82m	1.19m	1.21m
PStDev Time	2.86m	0.55m	3.07m	0.55m	3.04m	1.84m	3.52m	0.77m	2.59m	3.08m	0.18m	1.88m	3.29m

gTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Response Time	—	—	—	—	—	—	—	—	0.37m	—	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	0	0	0	0	0	0	0	0	1	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	0.37m	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	0.37m	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	0.37m	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	0.37m	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	0.00m	—	—	—	—

[illegible][illegible]

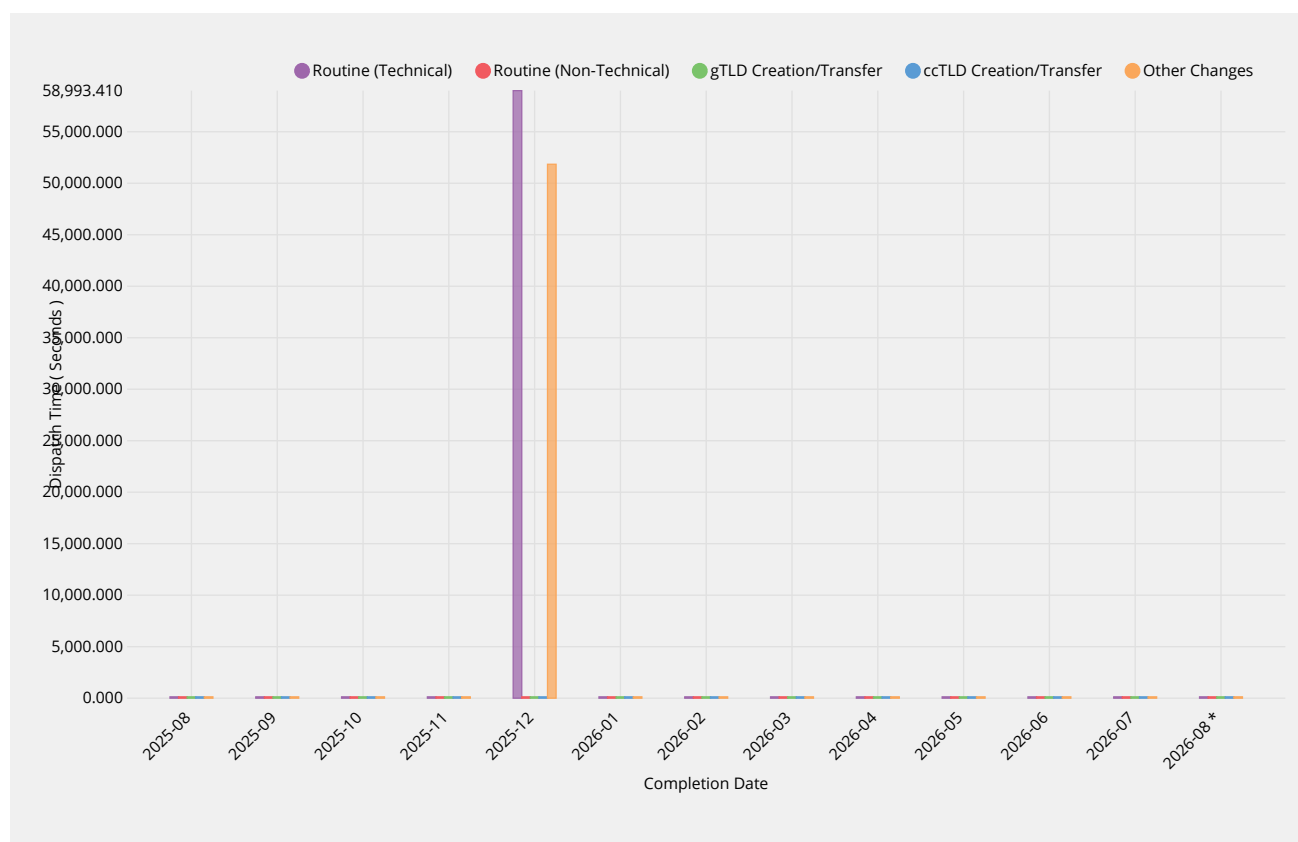
[illegible]

Other Changes	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Response Time	—	2.23m	—	—	0.92m	—	—	—	—	—	—	—	0.58m
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Supplemental Test Count	0	2	0	0	2	0	0	0	0	0	0	0	2
Mean Time	—	1.91m	—	—	0.74m	—	—	—	—	—	—	—	0.52m
Shortest Time	—	1.55m	—	—	0.55m	—	—	—	—	—	—	—	0.46m
Longest Time	—	2.26m	—	—	0.94m	—	—	—	—	—	—	—	0.59m
Median Time	—	1.91m	—	—	0.74m	—	—	—	—	—	—	—	0.52m
PStDev Time	—	0.36m	—	—	0.20m	—	—	—	—	—	—	—	0.07m

Contact Confirmations

Email Dispatch

Time for authorization contacts to be asked to approve change request after completing previous process phase.



Routine (Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01		2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Dispatch Time	2.646s	2.485s	2.536s	2.940s	58993.410s	5.811s		4.117s	3.789s	3.708s	4.590s	4.081s	4.600s	3.169s
Monthly Threshold	60s	60s	60s	60s	60s	60s		60s	60s	60s	60s	60s	60s	60s

Routine (Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	23	20	18	20	91	31	62	34	49	20	36	44	40
Mean Time	1.396s	1.349s	1.368s	1.553s	19348.939s	5355.488s	2.023s	2.058s	1.983s	2.567s	2.218s	2.346s	2.025s
Shortest Time	0.272s	0.255s	0.117s	0.347s	0.230s	0.562s	0.351s	0.620s	0.645s	0.371s	0.459s	0.373s	0.670s
Longest Time	3.395s	2.649s	2.747s	3.384s	65443.195s	165959.362s	5.070s	4.256s	6.001s	4.758s	4.963s	5.491s	4.673s
Median Time	1.248s	1.201s	1.365s	1.434s	2.246s	1.606s	1.551s	1.685s	1.633s	2.582s	1.988s	2.173s	1.908s
PStDev Time	0.731s	0.631s	0.749s	0.873s	27628.464s	29322.122s	1.142s	0.907s	0.963s	1.272s	1.079s	1.154s	0.804s

Routine (Non-Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Dispatch Time	1.039s	2.299s	2.155s	2.160s	3.796s	3.281s	3.599s	2.328s	3.040s	2.584s	3.279s	2.896s	2.347s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	82	67	268	48	45	22	10	86	59	16	31	30	27
Mean Time	0.322s	0.494s	0.654s	0.769s	2467.164s	4606.575s	1.257s	0.901s	1.254s	1.517s	1.054s	1.218s	1.078s
Shortest Time	0.042s	0.047s	0.061s	0.215s	0.312s	0.228s	0.557s	0.126s	0.136s	0.664s	0.212s	0.146s	0.229s
Longest Time	2.372s	4.338s	3.941s	5.641s	65499.404s	101319.994s	5.344s	4.283s	6.638s	2.875s	3.958s	3.027s	2.465s
Median Time	0.211s	0.188s	0.289s	0.462s	0.729s	0.961s	0.798s	0.558s	1.020s	1.388s	0.702s	1.056s	1.064s
PStDev Time	0.401s	0.814s	0.746s	0.896s	11627.423s	21104.598s	1.388s	0.789s	1.191s	0.630s	1.029s	0.803s	0.638s

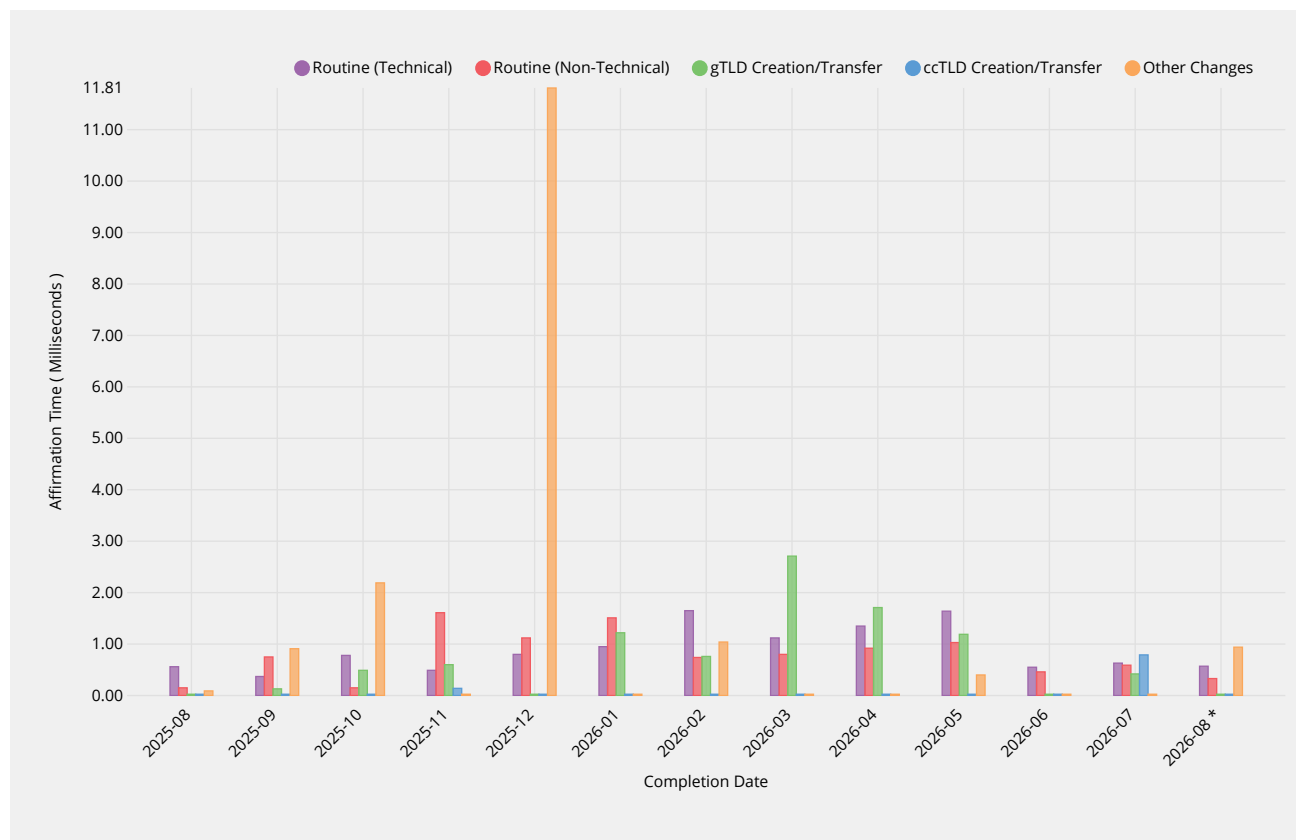
gTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Dispatch Time	—	0.456s	0.358s	1.193s	—	2.105s	0.749s	0.786s	1.701s	0.596s	—	3.982s	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	0	1	4	1	0	1	3	4	2	3	0	2	0
Mean Time	—	0.456s	0.232s	1.193s	—	2.105s	0.641s	0.523s	1.191s	0.555s	—	3.912s	—
Shortest Time	—	0.456s	0.132s	1.193s	—	2.105s	0.490s	0.291s	0.624s	0.473s	—	3.835s	—
Longest Time	—	0.456s	0.369s	1.193s	—	2.105s	0.757s	0.806s	1.758s	0.596s	—	3.990s	—
Median Time	—	0.456s	0.213s	1.193s	—	2.105s	0.675s	0.497s	1.191s	0.595s	—	3.912s	—
PStDev Time	—	0.000s	0.103s	0.000s	—	0.000s	0.112s	0.224s	0.567s	0.058s	—	0.077s	—

ccTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Dispatch Time	—	—	—	2.178s	—	—	—	—	—	—	—	1.102s	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	0	0	0	1	0	0	0	0	0	0	0	1	0
Mean Time	—	—	—	2.178s	—	—	—	—	—	—	—	1.102s	—
Shortest Time	—	—	—	2.178s	—	—	—	—	—	—	—	1.102s	—
Longest Time	—	—	—	2.178s	—	—	—	—	—	—	—	1.102s	—
Median Time	—	—	—	2.178s	—	—	—	—	—	—	—	1.102s	—
PStDev Time	—	—	—	0.000s	—	—	—	—	—	—	—	0.000s	—

Other Changes	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Dispatch Time	1.391s	0.476s	0.247s	—	51843.820s	—	0.469s	—	—	0.545s	—	—	2.907s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	2	4	2	0	3	0	2	0	0	1	0	0	2
Mean Time	0.814s	0.314s	0.185s	—	19202.124s	—	0.457s	—	—	0.545s	—	—	2.109s
Shortest Time	0.172s	0.128s	0.117s	—	0.677s	—	0.444s	—	—	0.545s	—	—	1.222s
Longest Time	1.455s	0.488s	0.254s	—	57604.063s	—	0.470s	—	—	0.545s	—	—	2.996s
Median Time	0.814s	0.320s	0.185s	—	1.631s	—	0.457s	—	—	0.545s	—	—	2.109s
PStDev Time	0.642s	0.142s	0.068s	—	27154.272s	—	0.013s	—	—	0.000s	—	—	0.887s

Recognition of Confirmation

Time for response to be affirmed by IANA.



Routine (Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Affirmation Time	0.56ms	0.37ms	0.78ms	0.49ms	0.80ms	0.95ms	1.65ms	1.12ms	1.35ms	1.64ms	0.55ms	0.63ms	0.57ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	18	20	16	19	103	30	62	34	48	20	36	43	40
Mean Time	0.26ms	0.18ms	0.27ms	0.21ms	0.39ms	0.51ms	0.80ms	0.52ms	0.63ms	0.58ms	0.32ms	0.38ms	0.35ms
Shortest Time	0.07ms	0.06ms	0.04ms	0.07ms	0.17ms	0.19ms	0.24ms	0.23ms	0.23ms	0.24ms	0.19ms	0.17ms	0.17ms
Longest Time	0.71ms	1.19ms	1.32ms	0.60ms	3.12ms	1.85ms	4.31ms	1.28ms	2.29ms	1.91ms	0.74ms	1.95ms	0.98ms
Median Time	0.15ms	0.11ms	0.14ms	0.15ms	0.31ms	0.43ms	0.61ms	0.39ms	0.50ms	0.37ms	0.29ms	0.29ms	0.32ms
PStDev Time	0.18ms	0.24ms	0.31ms	0.15ms	0.35ms	0.32ms	0.64ms	0.30ms	0.41ms	0.47ms	0.12ms	0.31ms	0.16ms

Routine (Non-Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Affirmation Time	0.15ms	0.75ms	0.15ms	1.61ms	1.12ms	1.51ms	0.74ms	0.80ms	0.92ms	1.03ms	0.46ms	0.59ms	0.33ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	80	62	262	42	67	19	9	83	50	16	30	28	22
Mean Time	0.09ms	0.20ms	0.11ms	0.44ms	0.45ms	0.66ms	0.48ms	0.40ms	0.50ms	0.43ms	0.30ms	0.31ms	0.30ms
Shortest Time	0.05ms	0.06ms	0.04ms	0.07ms	0.18ms	0.28ms	0.30ms	0.20ms	0.25ms	0.22ms	0.18ms	0.19ms	0.18ms
Longest Time	0.74ms	1.62ms	2.37ms	2.34ms	1.62ms	1.72ms	0.87ms	1.71ms	1.40ms	1.23ms	0.66ms	1.00ms	1.53ms
Median Time	0.08ms	0.13ms	0.08ms	0.23ms	0.34ms	0.48ms	0.45ms	0.30ms	0.41ms	0.29ms	0.25ms	0.27ms	0.22ms
PStDev Time	0.08ms	0.24ms	0.18ms	0.50ms	0.30ms	0.41ms	0.16ms	0.28ms	0.26ms	0.29ms	0.10ms	0.17ms	0.27ms

[illegible]

gTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	0	1	4	1	0	1	1	4	2	3	0	2	0
Mean Time	—	0.13ms	0.29ms	0.60ms	—	1.22ms	0.76ms	1.58ms	1.09ms	0.76ms	—	0.37ms	—
Shortest Time	—	0.13ms	0.17ms	0.60ms	—	1.22ms	0.76ms	0.98ms	0.40ms	0.32ms	—	0.31ms	—
Longest Time	—	0.13ms	0.53ms	0.60ms	—	1.22ms	0.76ms	2.97ms	1.78ms	1.24ms	—	0.43ms	—
Median Time	—	0.13ms	0.22ms	0.60ms	—	1.22ms	0.76ms	1.18ms	1.09ms	0.71ms	—	0.37ms	—
PStDev Time	—	0.00ms	0.15ms	0.00ms	—	0.00ms	0.00ms	0.81ms	0.69ms	0.38ms	—	0.06ms	—

ccTLD Creation/ Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Affirmation Time	—	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	0	0	0	1	0	0	0	0	0	0	0	1	0
Mean Time	—	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—
Shortest Time	—	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—
Longest Time	—	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—
Median Time	—	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—
PStDev Time	—	—	—	0.00ms	—	—	—	—	—	—	—	0.00ms	—

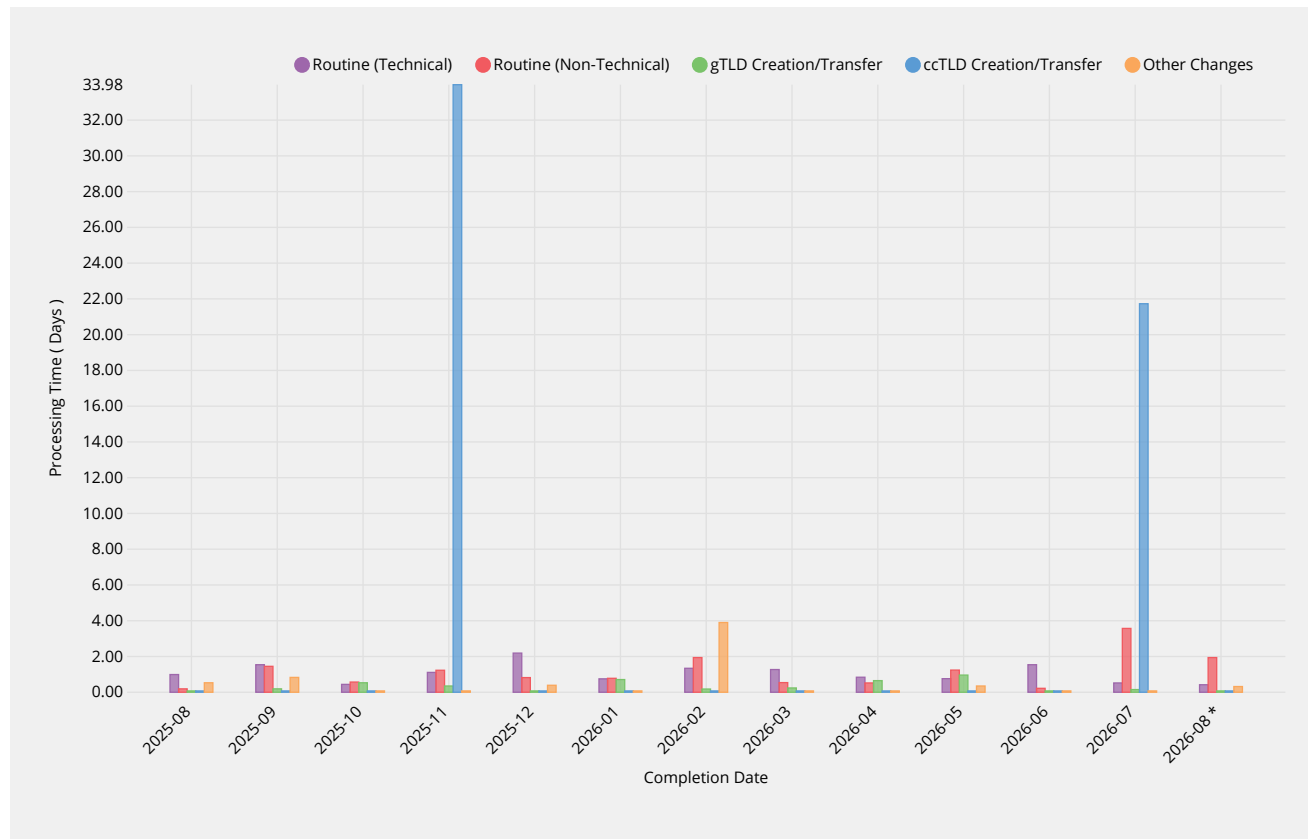
Other Changes	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Affirmation Time	0.09ms	0.91ms	2.19ms	—	11.81ms	—	1.04ms	—	—	0.40ms	—	—	0.94ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	2	4	2	0	3	0	2	0	0	1	0	0	2
Mean Time	0.09ms	0.53ms	1.18ms	—	4.70ms	—	0.83ms	—	—	0.40ms	—	—	0.59ms
Shortest Time	0.09ms	0.06ms	0.06ms	—	0.48ms	—	0.60ms	—	—	0.40ms	—	—	0.20ms
Longest Time	0.10ms	0.95ms	2.30ms	—	13.06ms	—	1.06ms	—	—	0.40ms	—	—	0.98ms
Median Time	0.09ms	0.56ms	1.18ms	—	0.57ms	—	0.83ms	—	—	0.40ms	—	—	0.59ms
PStDev Time	0.00ms	0.33ms	1.12ms	—	5.91ms	—	0.23ms	—	—	0.00ms	—	—	0.39ms

Staff Processing

Validation and Reviews

Time to complete all other validations and reviews by IANA Functions Operator and release request for

implementation.



Routine (Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Processing Time	0.99d	1.54d	0.44d	1.11d	2.19d	0.75d	1.34d	1.27d	0.84d	0.76d	1.54d	0.52d	0.42d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	18	20	16	19	103	30	62	34	48	20	36	43	40
Mean Time	0.53d	0.57d	0.30d	0.48d	0.57d	0.43d	0.62d	0.43d	0.49d	0.44d	0.58d	0.27d	0.26d
Shortest Time	0.02d	0.04d	0.09d	0.02d	0.01d	0.04d	0.03d	0.07d	0.01d	0.05d	0.03d	0.01d	0.04d
Longest Time	1.38d	2.59d	0.52d	1.11d	2.19d	0.90d	2.42d	2.18d	1.82d	2.00d	2.61d	0.73d	1.18d
Median Time	0.47d	0.31d	0.27d	0.47d	0.21d	0.50d	0.37d	0.14d	0.43d	0.27d	0.37d	0.31d	0.26d
PStDev Time	0.38d	0.67d	0.13d	0.37d	0.69d	0.24d	0.59d	0.57d	0.37d	0.44d	0.69d	0.20d	0.20d

Routine (Non-Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Processing Time	0.19d	1.45d	0.57d	1.23d	0.82d	0.78d	1.94d	0.54d	0.52d	1.24d	0.22d	3.57d	1.94d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	80	62	262	41	62	19	9	84	53	17	30	26	23
Mean Time	0.15d	0.39d	0.38d	0.71d	0.48d	0.45d	0.85d	0.38d	0.35d	1.02d	0.12d	1.30d	0.85d
Shortest Time	0.02d	0.01d	0.02d	0.00d	0.00d	0.01d	0.02d	0.00d	0.00d	0.05d	0.02d	0.00d	0.03d
Longest Time	0.86d	2.59d	12.30d	1.30d	2.26d	0.78d	1.94d	14.09d	1.90d	6.87d	0.60d	3.70d	7.04d
Median Time	0.09d	0.06d	0.25d	0.66d	0.46d	0.43d	0.76d	0.09d	0.41d	0.65d	0.07d	0.56d	0.48d
PStDev Time	0.18d	0.64d	0.81d	0.47d	0.57d	0.29d	0.74d	1.55d	0.39d	1.49d	0.14d	1.51d	1.46d

gTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Processing Time	—	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.24d	0.65d	0.96d	—	0.15d	—
Monthly Threshold	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	0	1	4	1	0	1	1	4	2	3	0	2	0
Mean Time	—	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.17d	0.43d	0.47d	—	0.09d	—

gTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Shortest Time	—	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.05d	0.16d	0.12d	—	0.03d	—
Longest Time	—	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.24d	0.71d	1.17d	—	0.16d	—
Median Time	—	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.19d	0.43d	0.12d	—	0.09d	—
PStDev Time	—	0.00d	0.00d	0.00d	—	0.00d	0.00d	0.07d	0.27d	0.49d	—	0.07d	—

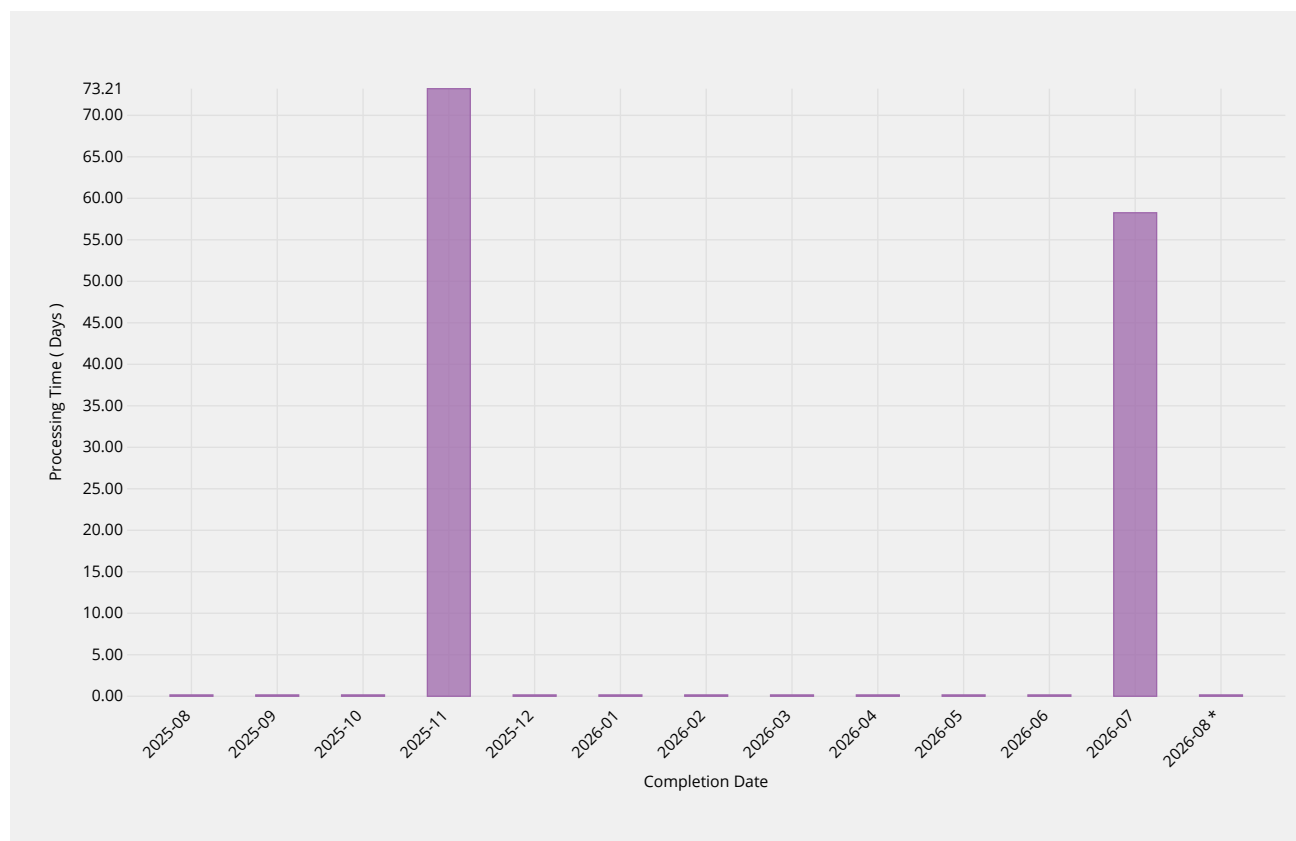
ccTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Processing Time	—	—	—	33.98d	—	—	—	—	—	—	—	21.73d	—
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Request Count	0	0	0	1	0	0	0	0	0	0	0	1	0
Mean Time	—	—	—	33.98d	—	—	—	—	—	—	—	21.73d	—
Shortest Time	—	—	—	33.98d	—	—	—	—	—	—	—	21.73d	—
Longest Time	—	—	—	33.98d	—	—	—	—	—	—	—	21.73d	—
Median Time	—	—	—	33.98d	—	—	—	—	—	—	—	21.73d	—
PStDev Time	—	—	—	0.00d	—	—	—	—	—	—	—	0.00d	—

Other Changes	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Processing Time	0.53d	0.83d	0.07d	—	0.39d	—	3.90d	—	—	0.35d	—	—	0.32d
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Request Count	2	4	2	0	3	0	2	0	0	1	0	0	2
Mean Time	0.49d	0.60d	0.06d	—	0.22d	—	2.12d	—	—	0.35d	—	—	0.31d
Shortest Time	0.44d	0.22d	0.05d	—	0.06d	—	0.33d	—	—	0.35d	—	—	0.29d
Longest Time	0.53d	0.83d	0.07d	—	0.39d	—	3.90d	—	—	0.35d	—	—	0.32d
Median Time	0.49d	0.67d	0.06d	—	0.21d	—	2.12d	—	—	0.35d	—	—	0.31d
PStDev Time	0.04d	0.24d	0.01d	—	0.14d	—	1.78d	—	—	0.00d	—	—	0.01d

Third Party Approval

Time for third party review of request (e.g. by ICANN Board of Directors, PTI Board or other relevant

verification parties).



ccTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Processing Time	—	—	—	73.21d	—	—	—	—	—	—	—	58.26d	—
Request Count	0	0	0	1	0	0	0	0	0	0	0	1	0
Mean Time	—	—	—	73.21d	—	—	—	—	—	—	—	58.26d	—
Shortest Time	—	—	—	73.21d	—	—	—	—	—	—	—	58.26d	—
Longest Time	—	—	—	73.21d	—	—	—	—	—	—	—	58.26d	—
Median Time	—	—	—	73.21d	—	—	—	—	—	—	—	58.26d	—
PStDev Time	—	—	—	0.00d	—	—	—	—	—	—	—	0.00d	—

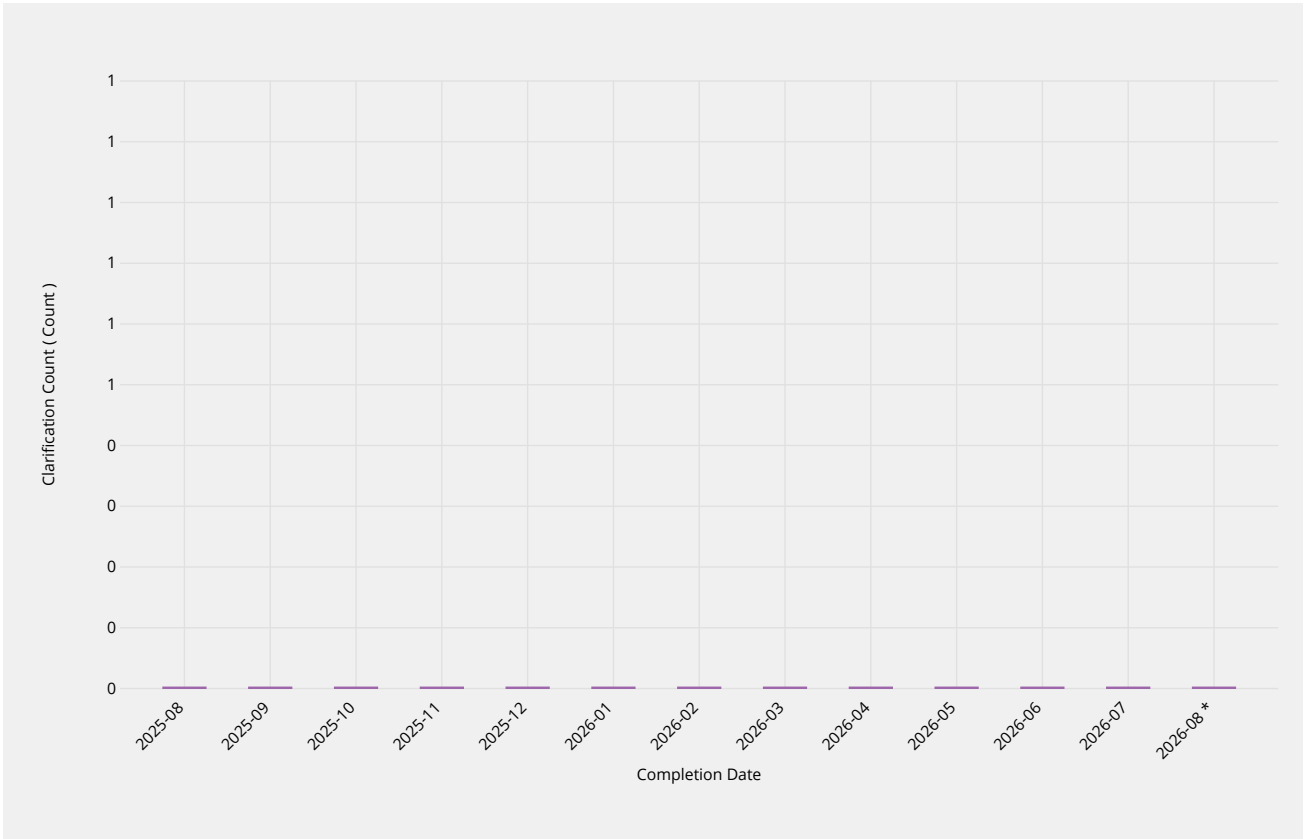
ccTLD Creation/Transfer

Submission Review

Time it takes staff to process the information included in each documentation submission, and respond

Requester Clarification

The number of times a clarification or remediation was required from the requester.

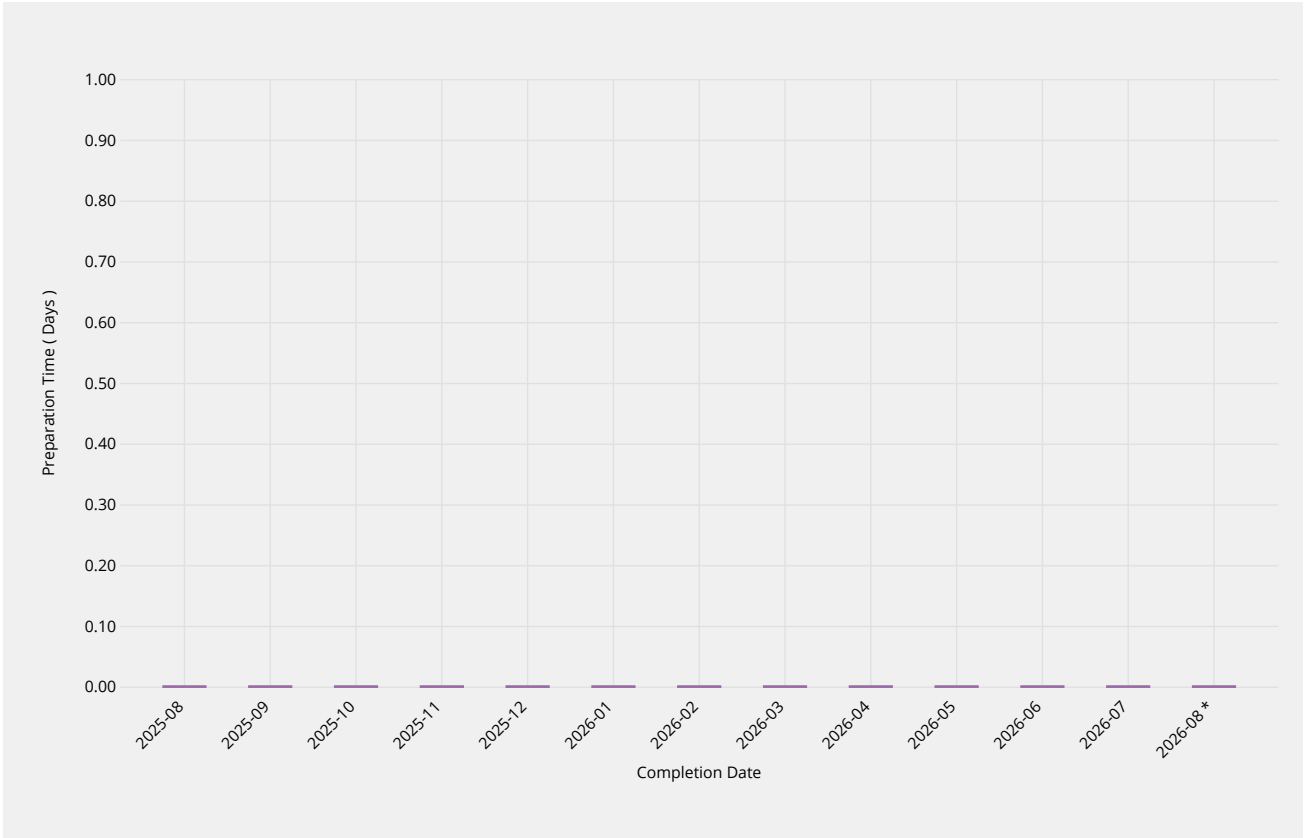


Requester Clarification	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Clarification Count	—	—	—	0	—	—	—	—	—	—	0	0	—
Request Count	0	0	0	1	0	0	0	0	0	0	1	1	0
Lowest Count	—	—	—	0	—	—	—	—	—	—	0	0	—
Highest Count	—	—	—	0	—	—	—	—	—	—	0	0	—

Report Preparation

Time it takes for staff to prepare a delegation or transfer report to be submitted for review and

publication.



Report Preparation	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Preparation Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d
Threshold Percentile	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Report Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Implementation

Root Zone Publication

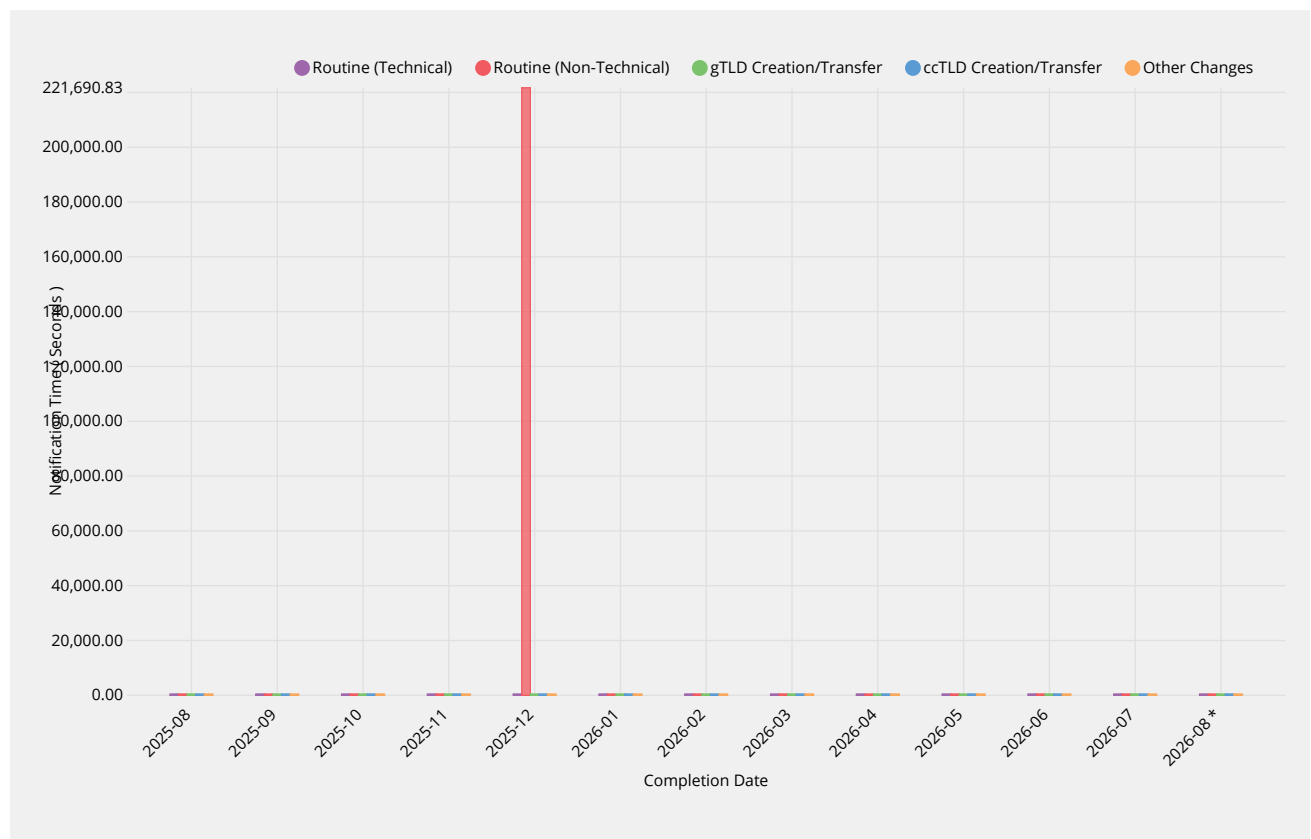
Time for root zone changes to be published following completion of validations and reviews by IANA

ccTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Publication Time	5.01h	4.51h	4.72h	—	4.33h	—	4.41h	—	—	—	—	—	4.03h
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Publication Count	1	2	1	0	2	0	2	0	0	0	0	0	2
Mean Time	5.01h	4.36h	4.72h	—	3.75h	—	4.31h	—	—	—	—	—	3.72h
Shortest Time	5.01h	4.21h	4.72h	—	3.16h	—	4.21h	—	—	—	—	—	3.42h
Longest Time	5.01h	4.51h	4.72h	—	4.33h	—	4.41h	—	—	—	—	—	4.03h
Median Time	5.01h	4.36h	4.72h	—	3.75h	—	4.31h	—	—	—	—	—	3.72h
PStDev Time	0.00h	0.15h	0.00h	—	0.59h	—	0.10h	—	—	—	—	—	0.30h

Notification of Completion

Time to notify requester of change completion following publication of requested changes.



Routine (Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Notification Time	3.07s	2.21s	1.62s	4.00s	7.26s	3.25s	3.74s	3.40s	2.07s	3.66s	9.68s	4.93s	3.08s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	18	20	14	19	103	30	62	34	48	20	35	42	40
Mean Time	1.12s	1.13s	1.12s	1.98s	6147.26s	1.76s	1.77s	1.80s	1.57s	2.37s	3.14s	2.03s	1.92s
Shortest Time	0.06s	0.11s	0.36s	0.42s	0.37s	0.24s	0.40s	0.28s	0.60s	1.20s	0.36s	0.32s	0.22s
Longest Time	3.16s	2.97s	1.83s	4.17s	240336.59s	3.66s	5.44s	5.64s	5.17s	6.06s	12.34s	6.29s	4.61s
Median Time	1.18s	1.12s	1.28s	1.84s	1.98s	1.67s	1.51s	1.67s	1.47s	2.09s	1.90s	1.45s	2.01s

Routine (Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
PStDev Time	0.92s	0.65s	0.43s	0.87s	36176.67s	0.82s	0.85s	0.93s	0.62s	1.09s	3.06s	1.45s	0.99s

Routine (Non-Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Notification Time	0.66s	0.94s	1.63s	4.90s	221690.83s	0.94s	1.05s	2.78s	3.24s	3.36s	1.42s	2.01s	2.91s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	80	62	260	41	62	19	9	83	50	16	30	26	22
Mean Time	0.23s	0.28s	0.38s	0.99s	40291.66s	0.47s	0.61s	0.73s	1.04s	1.47s	0.58s	0.82s	1.39s
Shortest Time	0.04s	0.04s	0.12s	0.22s	0.23s	0.17s	0.14s	0.13s	0.23s	0.23s	0.21s	0.13s	0.29s
Longest Time	3.20s	2.19s	4.13s	5.94s	423251.22s	1.16s	1.23s	4.46s	5.66s	3.49s	1.71s	3.45s	3.94s
Median Time	0.06s	0.09s	0.13s	0.46s	0.80s	0.40s	0.58s	0.37s	0.52s	1.16s	0.41s	0.62s	1.05s
PStDev Time	0.48s	0.42s	0.58s	1.34s	92646.35s	0.27s	0.28s	0.87s	1.12s	1.04s	0.41s	0.70s	0.95s

gTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Notification Time	—	0.18s	0.28s	1.34s	—	2.01s	0.67s	0.58s	1.98s	3.20s	—	1.32s	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	0	1	4	1	0	1	1	4	2	3	0	2	0
Mean Time	—	0.18s	0.18s	1.34s	—	2.01s	0.67s	0.35s	1.73s	2.93s	—	1.04s	—
Shortest Time	—	0.18s	0.14s	1.34s	—	2.01s	0.67s	0.23s	1.45s	2.57s	—	0.73s	—
Longest Time	—	0.18s	0.31s	1.34s	—	2.01s	0.67s	0.63s	2.01s	3.22s	—	1.35s	—
Median Time	—	0.18s	0.14s	1.34s	—	2.01s	0.67s	0.28s	1.73s	3.01s	—	1.04s	—
PStDev Time	—	0.00s	0.07s	0.00s	—	0.00s	0.00s	0.16s	0.28s	0.27s	—	0.31s	—

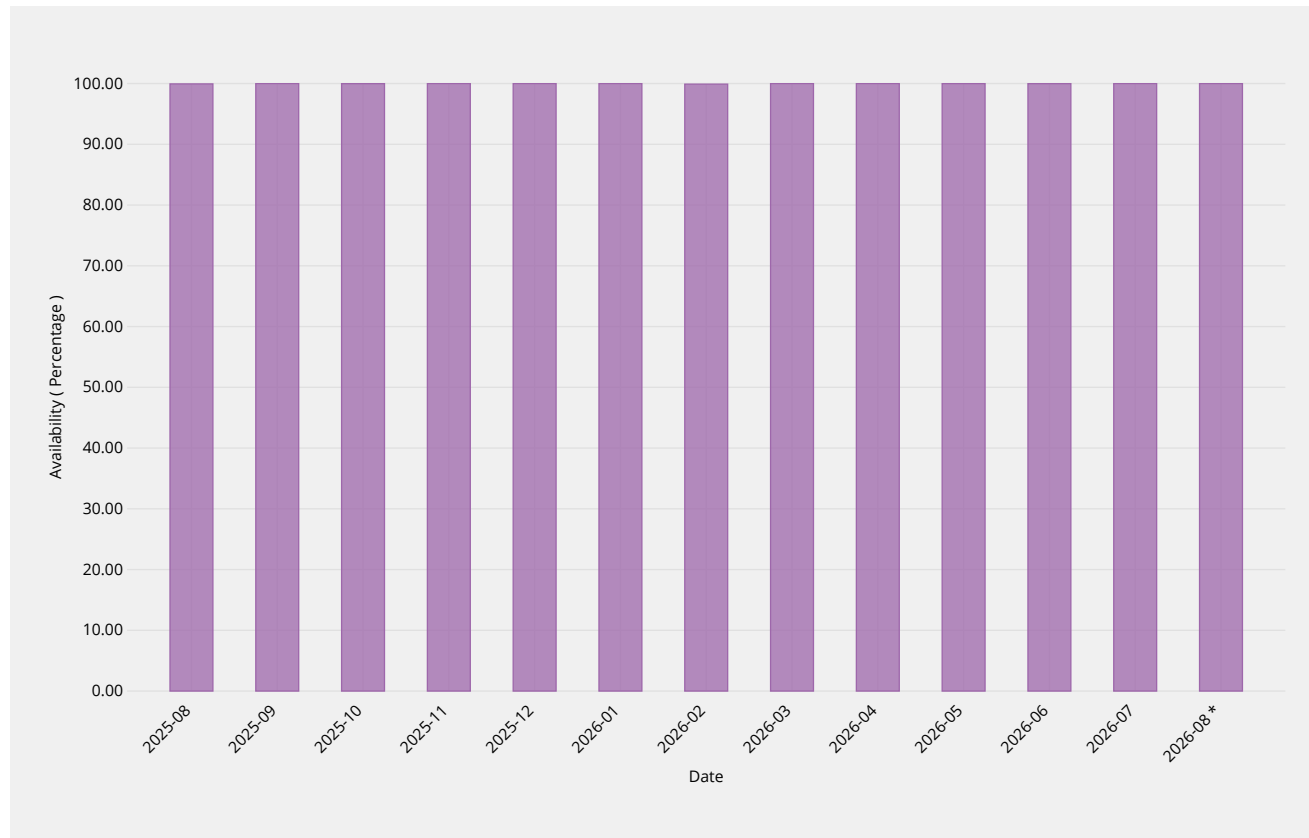
ccTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Notification Time	—	—	—	0.70s	—	—	—	—	—	—	—	0.51s	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	0	0	0	1	0	0	0	0	0	0	0	1	0
Mean Time	—	—	—	0.70s	—	—	—	—	—	—	—	0.51s	—
Shortest Time	—	—	—	0.70s	—	—	—	—	—	—	—	0.51s	—
Longest Time	—	—	—	0.70s	—	—	—	—	—	—	—	0.51s	—
Median Time	—	—	—	0.70s	—	—	—	—	—	—	—	0.51s	—
PStDev Time	—	—	—	0.00s	—	—	—	—	—	—	—	0.00s	—

Other Changes	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Notification Time	1.09s	2.23s	1.24s	—	1.75s	—	2.02s	—	—	0.38s	—	—	3.02s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	2	4	2	0	3	0	2	0	0	1	0	0	2
Mean Time	0.68s	1.00s	0.90s	—	1.24s	—	1.39s	—	—	0.38s	—	—	2.49s
Shortest Time	0.22s	0.18s	0.53s	—	0.58s	—	0.68s	—	—	0.38s	—	—	1.90s
Longest Time	1.14s	2.42s	1.27s	—	1.79s	—	2.09s	—	—	0.38s	—	—	3.08s
Median Time	0.68s	0.70s	0.90s	—	1.36s	—	1.39s	—	—	0.38s	—	—	2.49s
PStDev Time	0.46s	0.90s	0.37s	—	0.50s	—	0.71s	—	—	0.00s	—	—	0.59s

System Availability

IANA Website

Percentage availability of IANA website for consulting documentations and other posted materials.



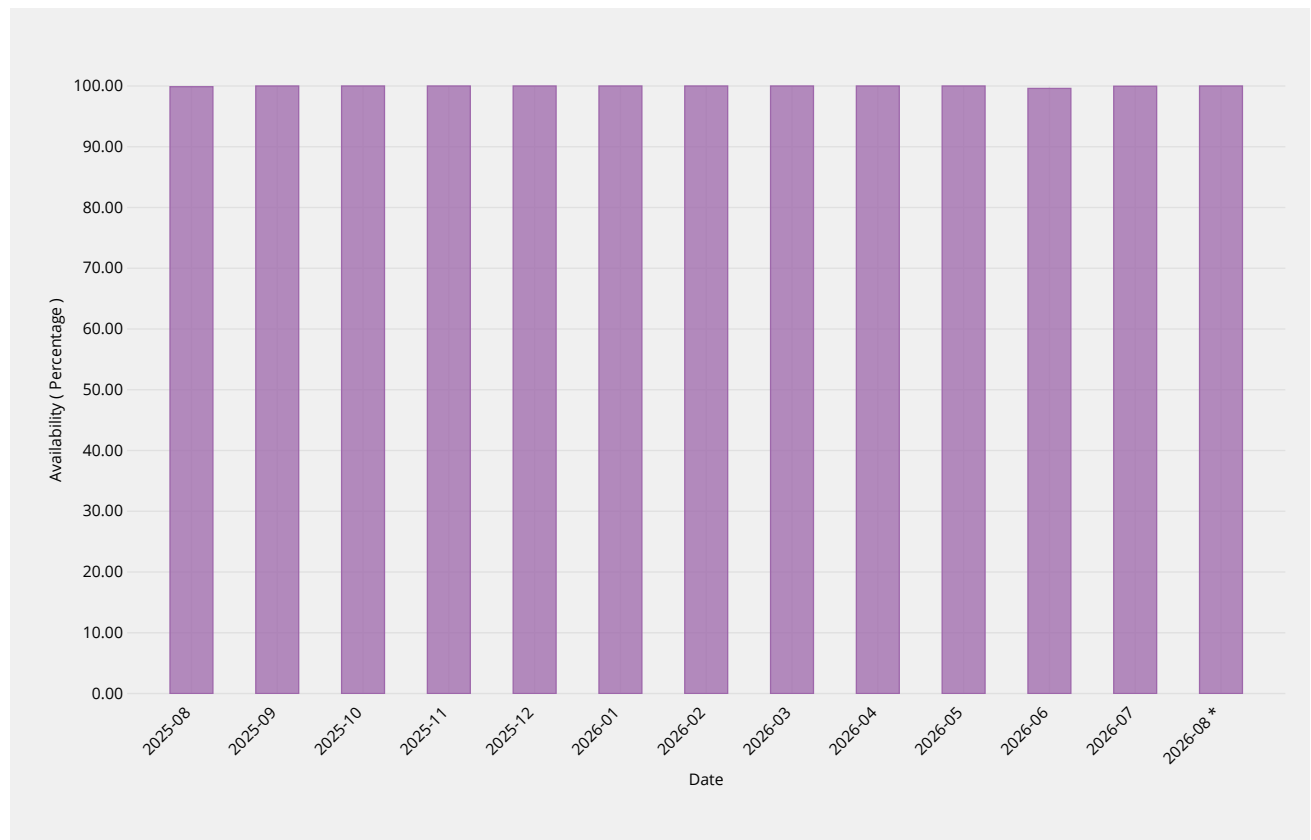
IANA Site Availability	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Availability	99.94%	100.00%	99.98%	100.00%	100.00%	100.00%	99.90%	100.00%	100.00%	99.99%	99.98%	100.00%	100.00%
Monthly Threshold	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%

Root Zone Management System

Percentage availability of the RZMS to allow customers to perform self-service operations via the web

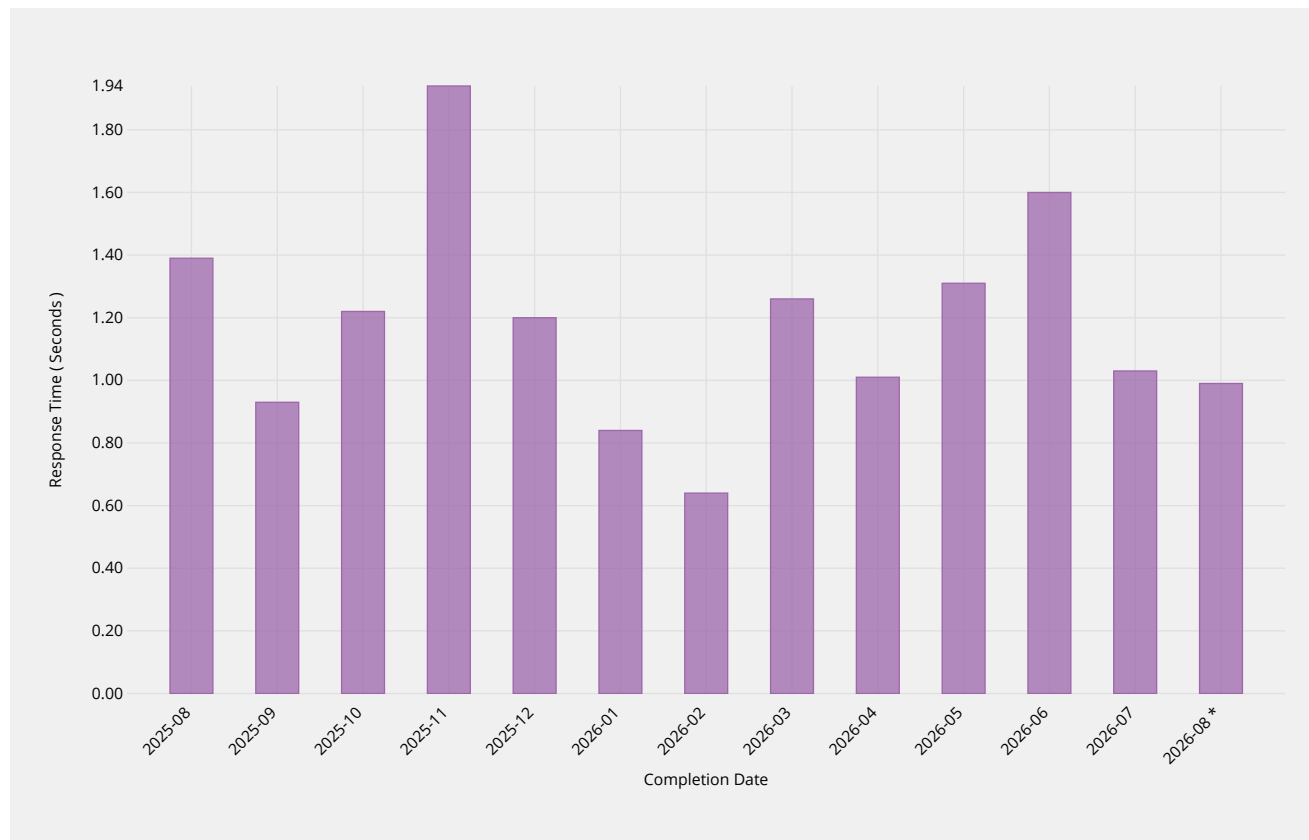
Root Zone Service Level Dashboard

Availability of accurate, timely reporting to these standards via dashboard and other mechanisms.

[illegible]

Credential Recovery

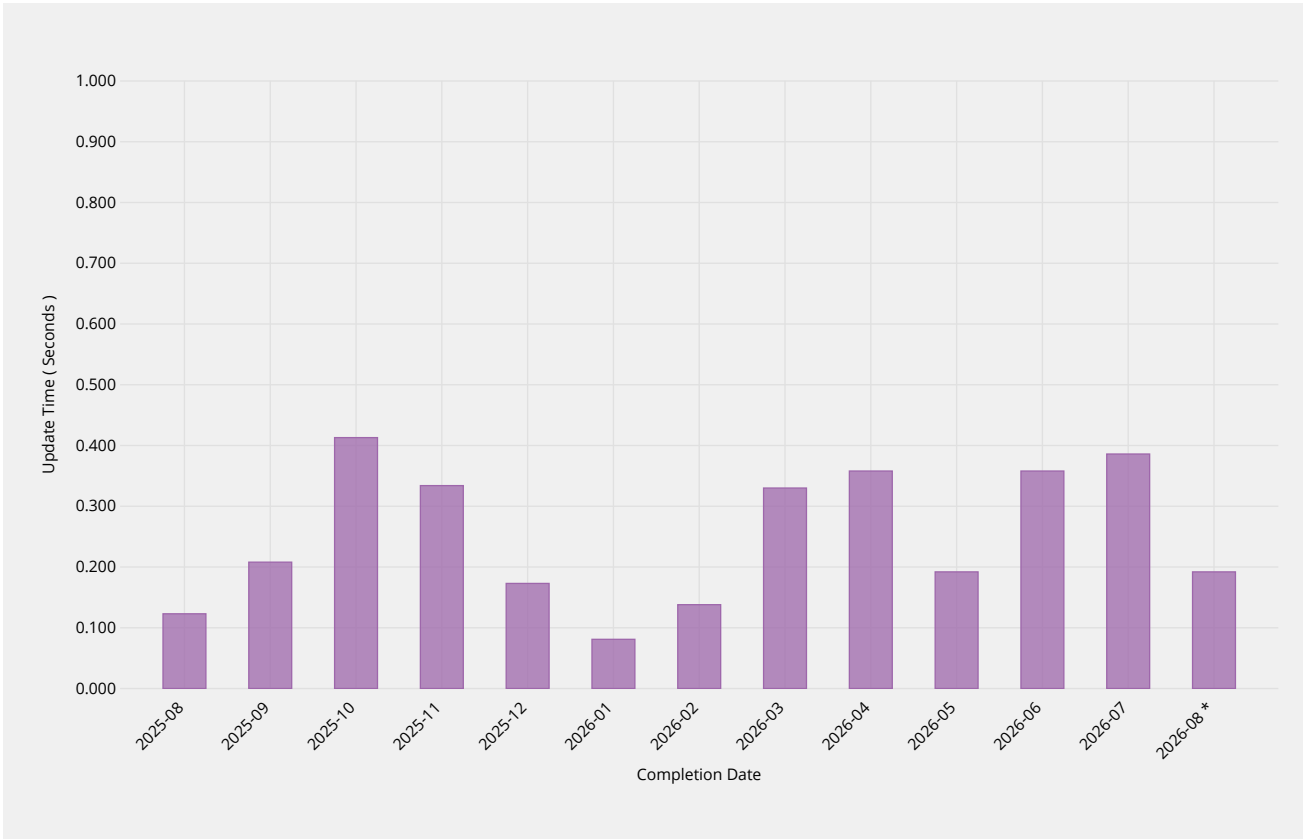
Time to dispatch confirmation email of forgotten password.



Credential Recovery Response	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Response Time	1.39s	0.93s	1.22s	1.94s	1.20s	0.84s	0.64s	1.26s	1.01s	1.31s	1.60s	1.03s	0.99s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Response Count	16	11	4	10	18	4	36	397	32	30	48	33	43
Mean Time	0.43s	0.31s	0.53s	0.76s	0.53s	0.54s	0.31s	0.52s	0.45s	0.70s	0.65s	0.47s	0.48s
Shortest Time	0.02s	0.03s	0.13s	0.10s	0.10s	0.24s	0.10s	0.09s	0.10s	0.16s	0.10s	0.10s	0.10s
Longest Time	1.57s	1.25s	1.35s	2.11s	1.86s	0.87s	1.34s	4.49s	1.22s	2.22s	2.10s	1.69s	1.07s
Median Time	0.26s	0.24s	0.33s	0.59s	0.40s	0.52s	0.23s	0.38s	0.38s	0.67s	0.49s	0.37s	0.35s
PStDev Time	0.43s	0.34s	0.50s	0.70s	0.42s	0.24s	0.25s	0.44s	0.27s	0.44s	0.47s	0.34s	0.32s

Credential Change

Time to implement new password within the system.



Credential Change	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Update Time	0.243s	0.584s	1.175s	0.605s	0.595s	0.088s	0.514s	1.234s	1.279s	0.772s	1.203s	1.032s	0.733s
Monthly Threshold	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Update Count	7	11	4	8	10	3	26	307	27	21	36	20	36
Mean Time	0.123s	0.208s	0.413s	0.334s	0.173s	0.081s	0.138s	0.330s	0.358s	0.192s	0.358s	0.386s	0.192s
Shortest Time	0.069s	0.068s	0.079s	0.071s	0.072s	0.075s	0.068s	0.068s	0.077s	0.068s	0.069s	0.068s	0.068s
Longest Time	0.250s	0.681s	1.360s	0.657s	0.998s	0.089s	0.526s	2.068s	1.581s	0.842s	1.971s	1.570s	0.966s
Median Time	0.074s	0.080s	0.106s	0.393s	0.079s	0.078s	0.073s	0.073s	0.098s	0.081s	0.073s	0.204s	0.073s
PStDev Time	0.074s	0.208s	0.548s	0.216s	0.275s	0.006s	0.144s	0.419s	0.414s	0.228s	0.490s	0.423s	0.223s

Root Zone File

The chart displays the Root Zone File Accuracy (Percentage) on the Y-axis (0.00 to 100.00) against the Completion Date on the X-axis. The X-axis labels range from 2025-08 to 2026-08 *. The legend identifies four categories: Routine (Technical) (purple), gTLD Creation/Transfer (red), ccTLD Creation/Transfer (green), and Other Changes (blue). All categories maintain 100% accuracy throughout the period.

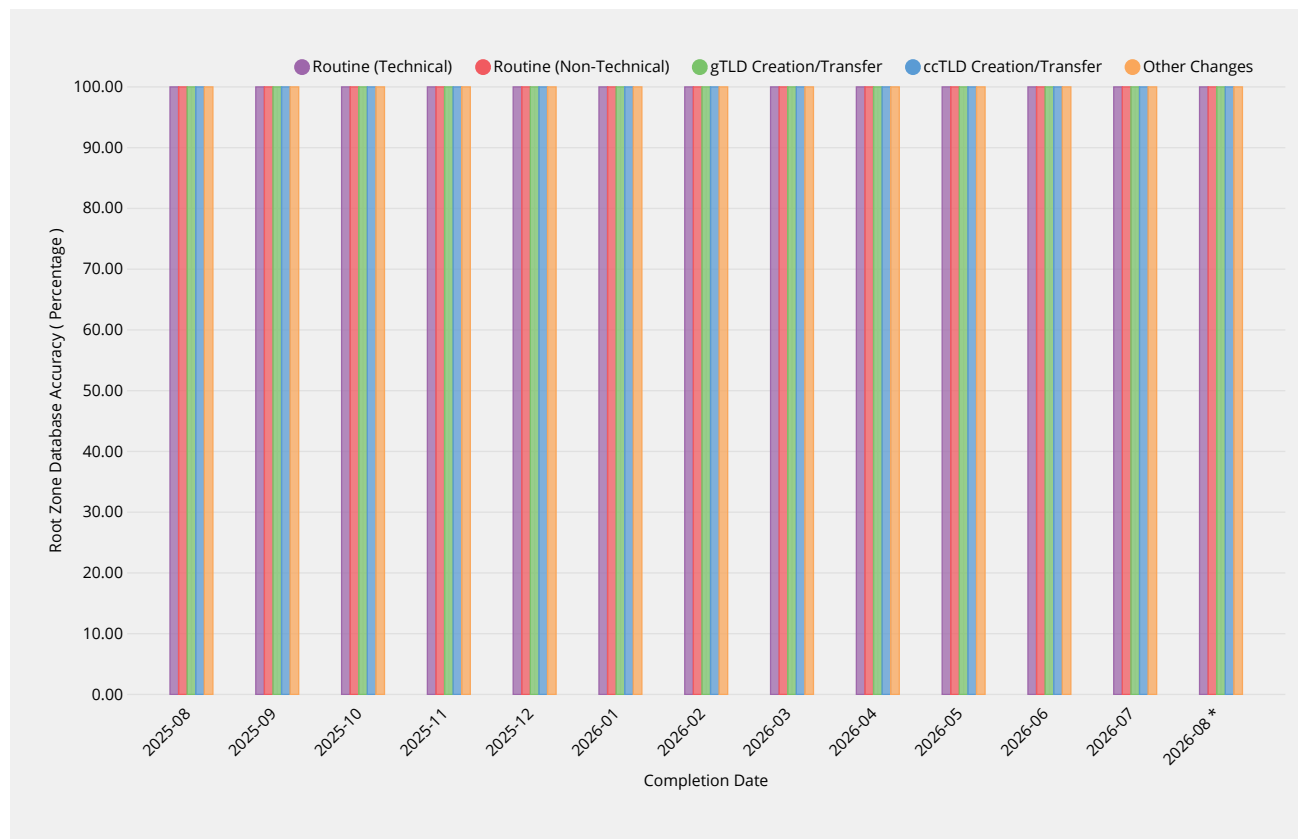
Completion Date	Routine (Technical)	gTLD Creation/Transfer	ccTLD Creation/Transfer	Other Changes
2025-08	100.00	100.00	100.00	100.00
2025-09	100.00	100.00	100.00	100.00
2025-10	100.00	100.00	100.00	100.00
2025-11	100.00	100.00	100.00	100.00
2025-12	100.00	100.00	100.00	100.00
2026-01	100.00	100.00	100.00	100.00
2026-02	100.00	100.00	100.00	100.00
2026-03	100.00	100.00	100.00	100.00
2026-04	100.00	100.00	100.00	100.00
2026-05	100.00	100.00	100.00	100.00
2026-06	100.00	100.00	100.00	100.00
2026-07	100.00	100.00	100.00	100.00
2026-08 *	100.00	100.00	100.00	100.00

[illegible]

Other Changes	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Request Count	2	4	2	0	3	0	2	0	0	1	0	0	2

Root Zone Database

Root Zone Database is correctly updated in accordance with change request.



Routine (Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	18	20	14	19	103	30	62	34	48	20	35	42	40

Routine (Non-Technical)	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	80	62	260	41	62	19	9	83	50	16	30	26	22

gTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	0	1	4	1	0	1	1	4	2	3	0	2	0

[illegible]

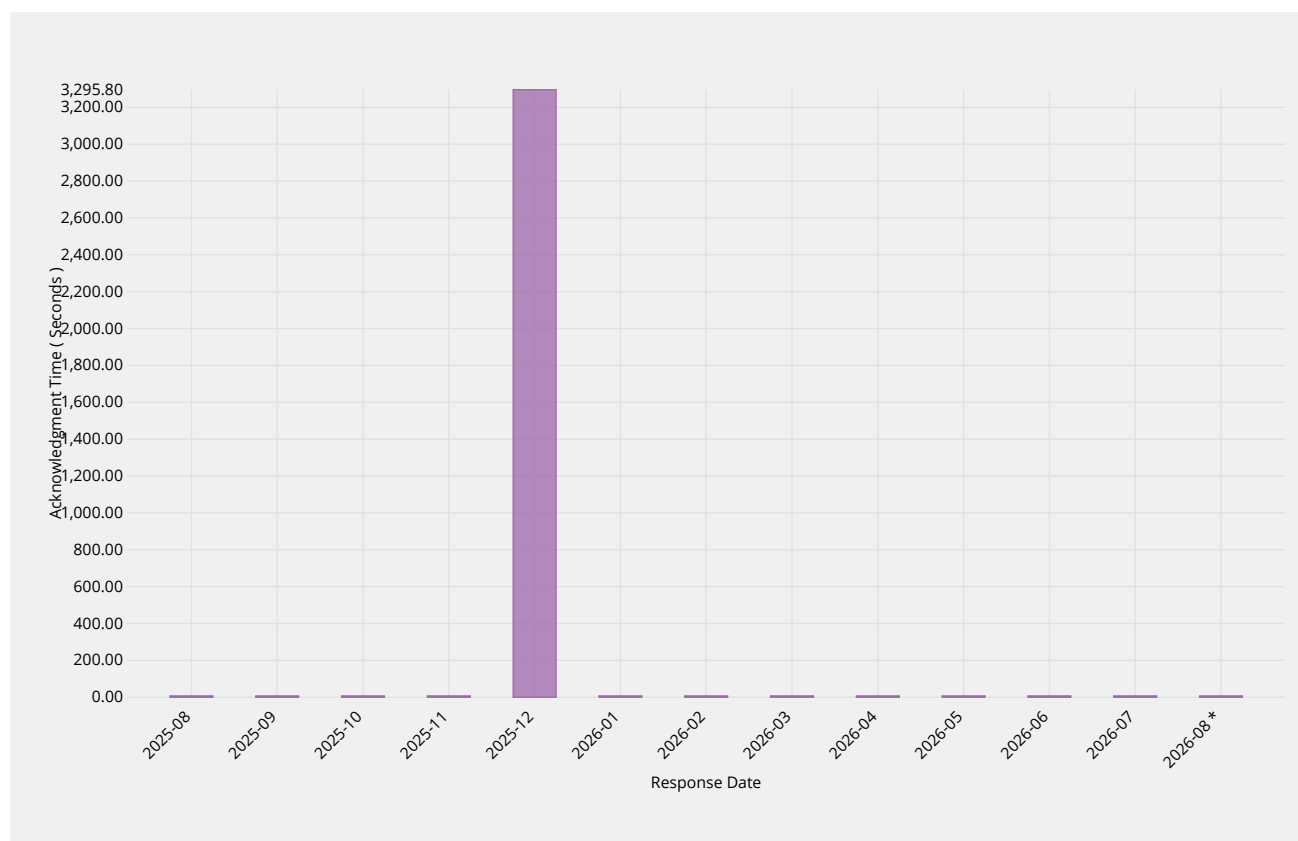
ccTLD Creation/Transfer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	0	0	0	1	0	0	0	0	0	0	0	1	0

Other Changes	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	2	4	2	0	3	0	2	0	0	1	0	0	2

Enquiry Processing

Time to acknowledge

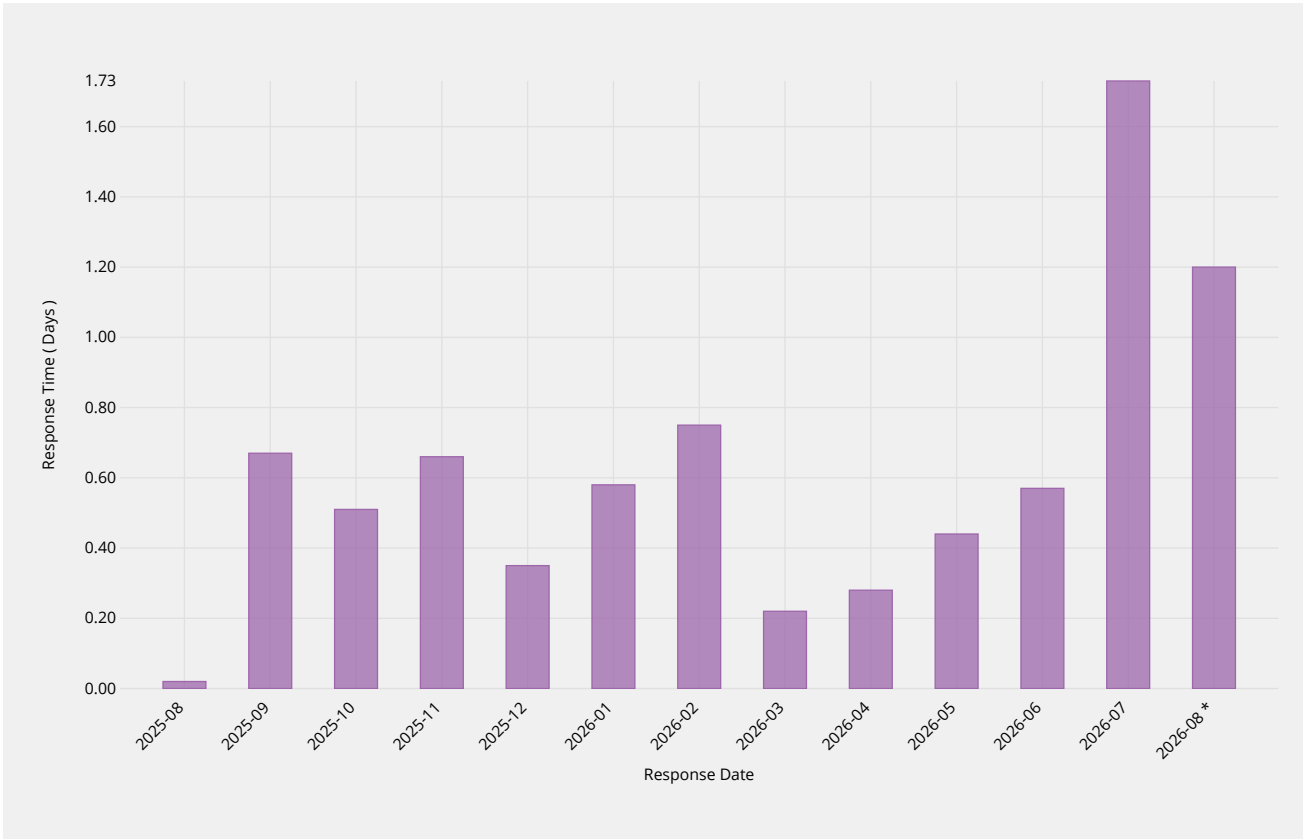
Time taken to send initial acknowledgement of a receipt of a general enquiry pertaining to root zone management but not pertaining to interactions in a change request context.



Manual Enquiries	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Acknowledgment Time	0.00s	0.00s	1.00s	1.30s	13182.60s	0.00s	0.70s	1.00s	0.60s	1.00s	1.00s	0.55s	0.80s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Acknowledge Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acknowledgment Count	1	1	12	8	5	3	7	66	9	11	15	10	5
Mean Time	0.00s	0.00s	0.17s	0.25s	3295.80s	0.00s	0.14s	0.12s	0.11s	0.18s	0.33s	0.10s	0.20s
Shortest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Longest Time	0.00s	0.00s	1.00s	2.00s	16478.00s	0.00s	1.00s	1.00s	1.00s	2.00s	1.00s	1.00s	1.00s
Median Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
PStDev Time	0.00s	0.00s	0.37s	0.66s	6591.10s	0.00s	0.35s	0.33s	0.31s	0.57s	0.47s	0.30s	0.40s

Time to initial response

Time taken for staff to respond to enquiry, either in part or in whole.



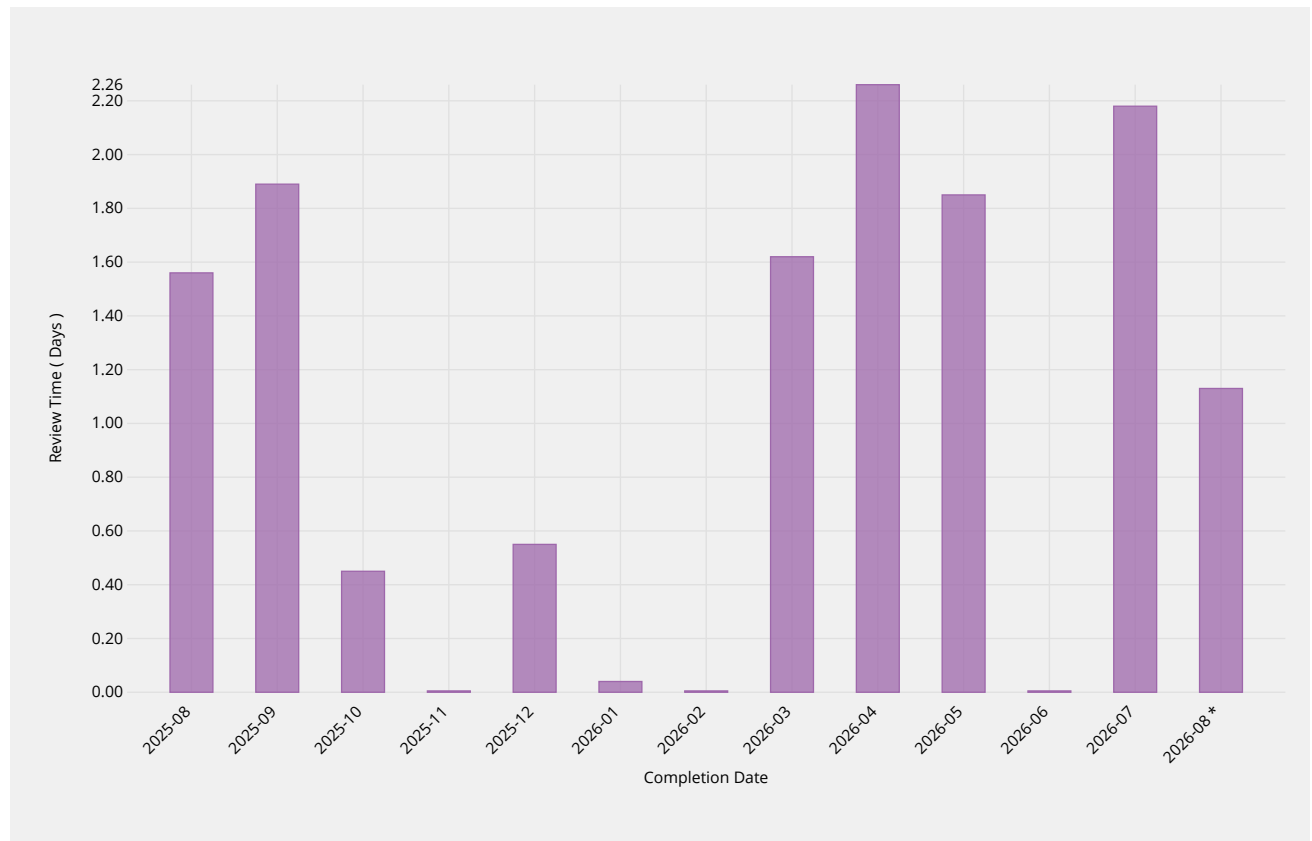
Manual Enquiries	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Response Time	0.02d	0.67d	1.02d	1.50d	0.84d	1.19d	2.16d	0.36d	0.55d	0.69d	1.26d	3.22d	2.79d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	1	1	8	7	5	3	7	63	8	11	14	9	4
Mean Time	0.02d	0.67d	0.51d	0.66d	0.35d	0.58d	0.75d	0.22d	0.28d	0.44d	0.57d	1.73d	1.20d
Shortest Time	0.02d	0.67d	0.11d	0.04d	0.01d	0.11d	0.01d	0.01d	0.03d	0.00d	0.01d	0.13d	0.13d
Longest Time	0.02d	0.67d	1.58d	2.37d	1.06d	1.44d	4.65d	0.78d	0.56d	1.30d	1.37d	13.06d	3.76d
Median Time	0.02d	0.67d	0.35d	0.40d	0.12d	0.19d	0.03d	0.21d	0.26d	0.33d	0.45d	0.24d	0.46d
PStDev Time	0.00d	0.00d	0.46d	0.77d	0.40d	0.61d	1.60d	0.15d	0.24d	0.33d	0.41d	4.01d	1.48d

Label Generation Rulesets

Review Time

The time it takes for staff to review a submission and either agree that it is well-formed or send it back

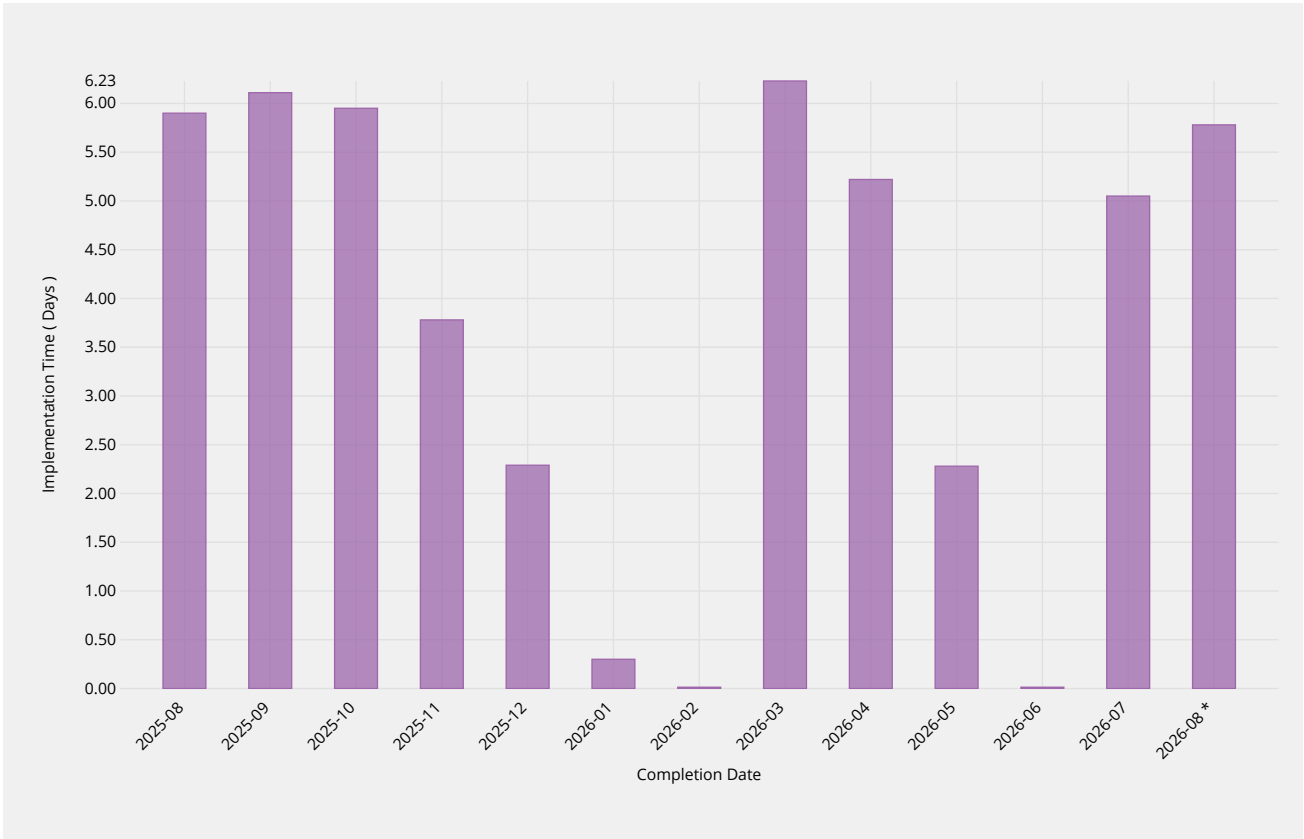
for remediation.



Review Time	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Review Time	1.56d	1.89d	0.45d	0.00d	0.55d	0.04d	—	1.62d	2.26d	1.85d	—	2.18d	1.13d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Review Count	18	9	1	1	1	1	0	1	12	2	0	10	4
Shortest Time	0.00d	0.00d	0.45d	0.00d	0.55d	0.04d	—	1.62d	0.45d	1.20d	—	0.46d	0.06d
Longest Time	1.87d	1.99d	0.45d	0.00d	0.55d	0.04d	—	1.62d	2.26d	1.93d	—	2.18d	1.13d
Median Time	1.56d	1.30d	0.45d	0.00d	0.55d	0.04d	—	1.62d	1.50d	1.56d	—	1.30d	1.13d
PStDev Time	0.58d	0.64d	0.00d	0.00d	0.00d	0.00d	—	0.00d	0.64d	0.36d	—	0.65d	0.46d

Implementation Time

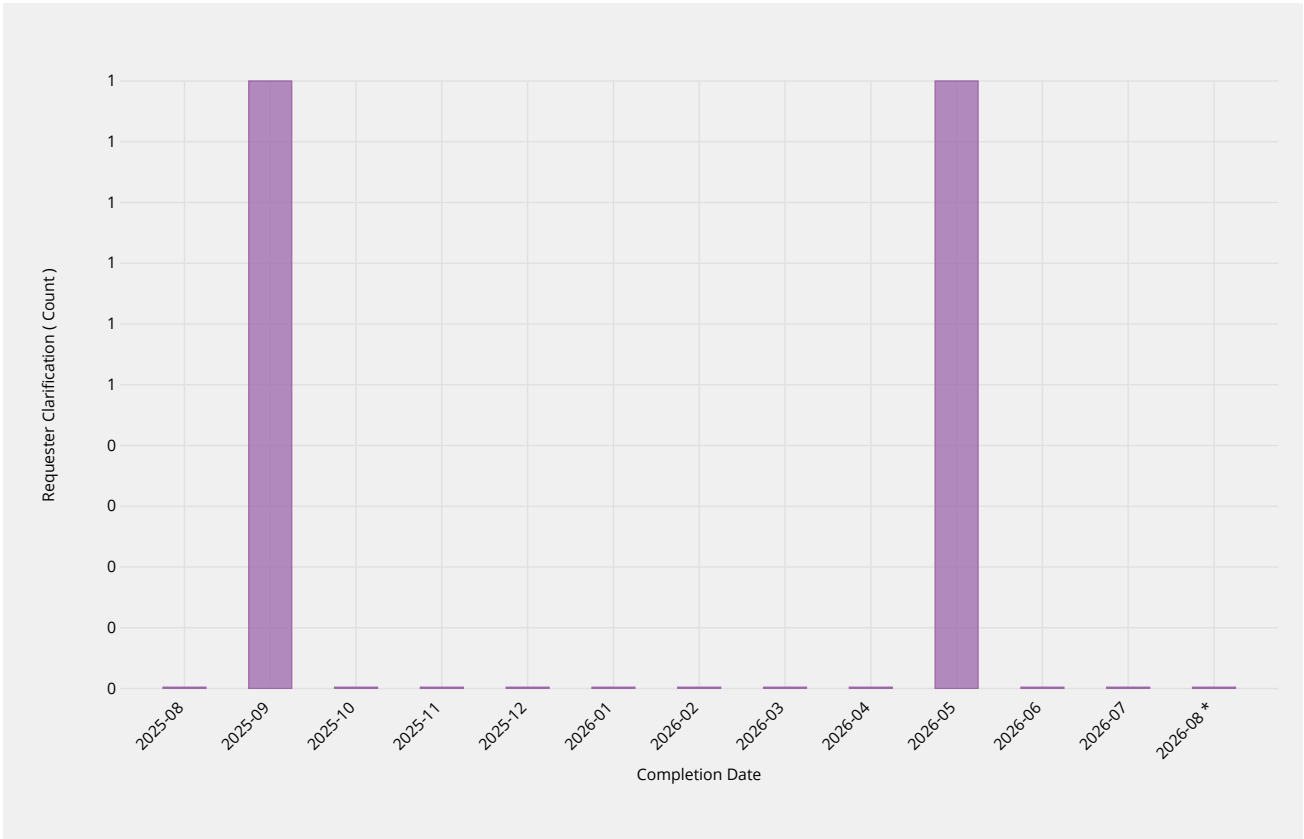
Time it takes for staff to publish a change once it meets all requirements.



Implementation Time	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Implementation Time	5.90d	6.11d	5.95d	3.78d	2.29d	0.30d	—	6.23d	5.22d	2.28d	—	5.05d	5.78d
Monthly Threshold	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	18	9	1	1	1	1	0	1	12	2	0	10	4
Shortest Time	1.06d	1.04d	5.95d	3.78d	2.29d	0.30d	—	6.23d	5.20d	2.26d	—	1.53d	5.36d
Longest Time	5.90d	6.28d	5.95d	3.78d	2.29d	0.30d	—	6.23d	6.07d	2.29d	—	6.10d	5.96d
Median Time	5.90d	5.03d	5.95d	3.78d	2.29d	0.30d	—	6.23d	5.21d	2.27d	—	3.78d	5.36d
PStDev Time	1.83d	1.65d	0.00d	0.00d	0.00d	0.00d	—	0.00d	0.24d	0.01d	—	1.44d	0.26d

Requester Clarification

The number of times a clarification or remediation was required from the requester.

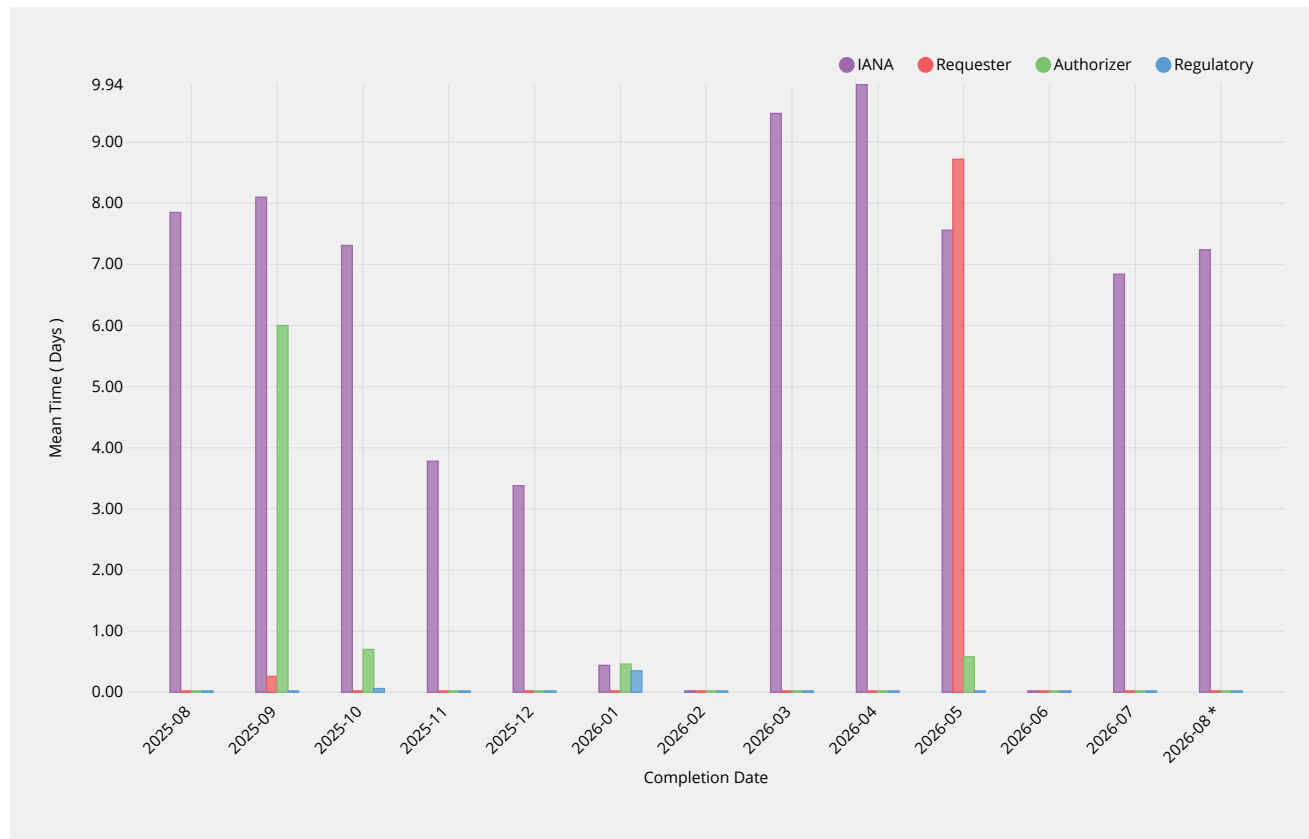


Requester Clarification	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Count	0	1	0	0	0	0	—	0	0	1	—	0	0
Request Count	18	9	1	1	1	1	0	1	12	2	0	10	4
Shortest Clarification	0	0	0	0	0	0	—	0	0	0	—	0	0
Longest Clarification	0	1	0	0	0	0	—	0	0	1	—	0	0

Time per Actor

Average time taken for staff processing, requester clarification, administrative contact authorization and

regulatory checks.



IANA	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Mean Time	7.85d	8.10d	7.31d	3.78d	3.38d	0.44d	—	9.47d	9.94d	7.56d	—	6.84d	7.24d
Review Count	18	9	1	1	1	1	0	1	12	2	0	10	4
Shortest Time	1.11d	4.88d	7.31d	3.78d	3.38d	0.44d	—	9.47d	6.54d	7.09d	—	4.13d	6.09d
Longest Time	12.14d	13.37d	7.31d	3.78d	3.38d	0.44d	—	9.47d	13.66d	8.04d	—	11.49d	7.62d
Median Time	9.02d	7.32d	7.31d	3.78d	3.38d	0.44d	—	9.47d	10.79d	7.56d	—	5.79d	7.62d
PStDev Time	3.21d	2.68d	0.00d	0.00d	0.00d	0.00d	—	0.00d	2.46d	0.47d	—	2.90d	0.67d

Requester	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Mean Time	—	0.26d	—	—	—	—	—	—	—	8.72d	—	—	—
Review Count	0	1	0	0	0	0	0	0	0	1	0	0	0
Shortest Time	—	0.26d	—	—	—	—	—	—	—	8.72d	—	—	—
Longest Time	—	0.26d	—	—	—	—	—	—	—	8.72d	—	—	—
Median Time	—	0.26d	—	—	—	—	—	—	—	8.72d	—	—	—
PStDev Time	—	0.00d	—	—	—	—	—	—	—	0.00d	—	—	—

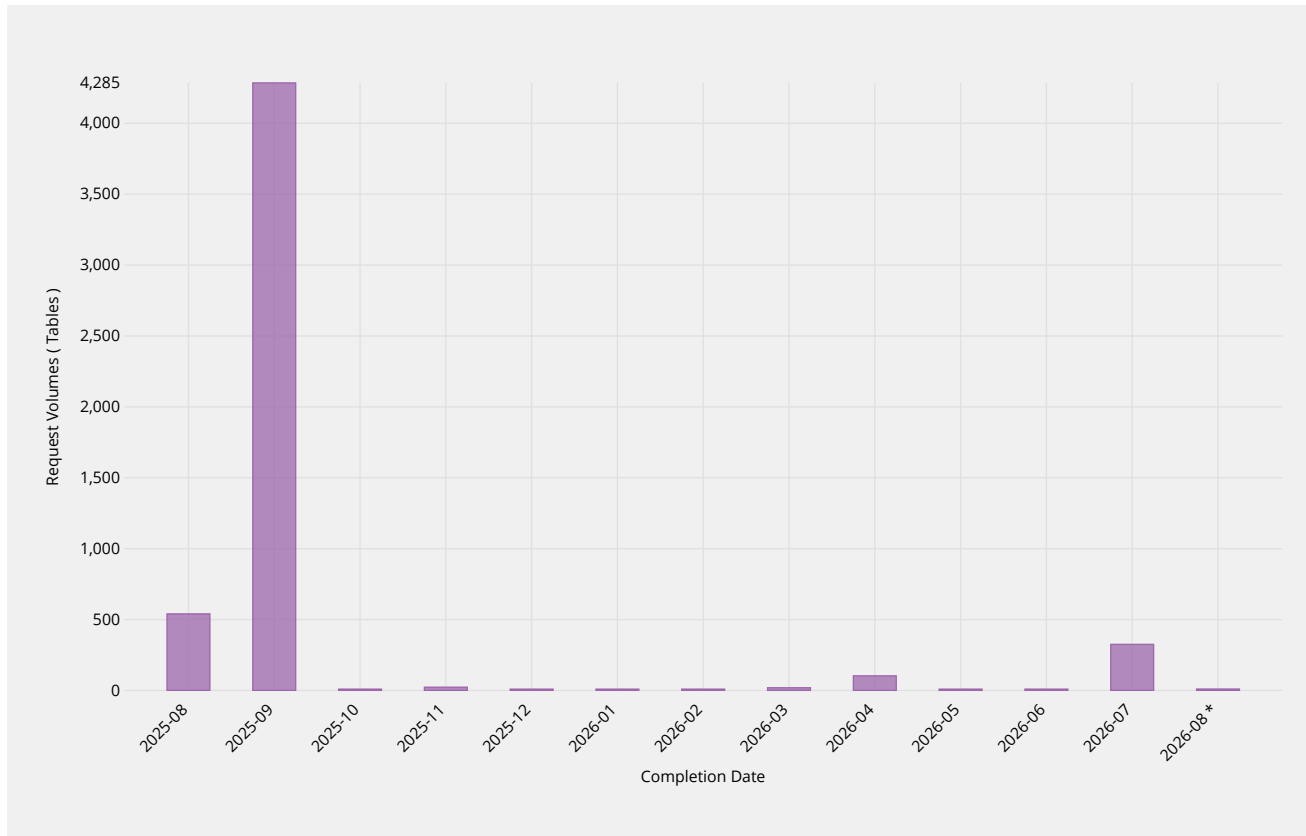
Authorizer	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Mean Time	—	6.00d	0.70d	—	—	0.46d	—	—	—	0.58d	—	—	—
Review Count	0	1	1	0	0	1	0	0	0	1	0	0	0
Shortest Time	—	6.00d	0.70d	—	—	0.46d	—	—	—	0.58d	—	—	—
Longest Time	—	6.00d	0.70d	—	—	0.46d	—	—	—	0.58d	—	—	—
Median Time	—	6.00d	0.70d	—	—	0.46d	—	—	—	0.58d	—	—	—
PStDev Time	—	0.00d	0.00d	—	—	0.00d	—	—	—	0.00d	—	—	—

Regulatory	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Mean Time	—	0.01d	0.06d	—	—	0.35d	—	—	—	0.01d	—	—	—
Review Count	0	1	1	0	0	1	0	0	0	1	0	0	0
Shortest Time	—	0.01d	0.06d	—	—	0.35d	—	—	—	0.01d	—	—	—

Regulatory	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Longest Time	—	0.01d	0.06d	—	—	0.35d	—	—	—	0.01d	—	—	—
Median Time	—	0.01d	0.06d	—	—	0.35d	—	—	—	0.01d	—	—	—
PStDev Time	—	0.00d	0.00d	—	—	0.00d	—	—	—	0.00d	—	—	—

Request Volumes

Total number of LGRs added or modified.



Request Volumes	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08
Total LGRs Processed	540	4285	1	23	1	1	—	19	103	3	—	325	10
Request Count	18	9	1	1	1	1	0	1	12	2	0	10	4
Average LGRs per Request	30	476	1	23	1	1	—	19	9	2	—	32	2
Smallest per Request	1	2	1	23	1	1	—	19	1	1	—	1	2
Largest per Request	206	4141	1	23	1	1	—	19	11	2	—	196	4

Definitions

Service Definitions

While there are many different ways change requests can be categorized, the key areas of distinction between different processing types for the purposes of metrics are as follows:

- **Category I (Routine updates impacting Root Zone File)** — Routine change requests that alter the technical data published in the DNS root zone (e.g. changes to NS records, DS records and glue records) . For these changes the process requires IANA, both pre- and post-transition, to engage third parties to implement, publish and distribute changes in the root zone file.
- **Category II (Routine updates not impacting Root Zone File)** — Routine change requests that do not alter the DNS root zone file (e.g. contact data and metadata). These changes do not engage third parties as part of implementation, and therefore will have a materially different processing timeframe.
- **Category III (Creating or Transferring a gTLD)** — Requests to create (“delegate”) or transfer (“redelegate” or “assign”) a generic top-level domain. These changes require additional processing by IANA to ensure policy and contractual requirements are met associated with a change of control for the TLD. While the key processing is performed elsewhere within ICANN, the IANA processing is significant and therefore distinguishes this type of request from a routine change request.
- **Category IV (Creating or Transferring a ccTLD)** — Requests to create or transfer a country-code top-level domain. These changes require additional processing by IANA to ensure policy requirements are met. This processing is performed by IANA staff, and includes performing additional analysis on the change request, producing a report, and having that report reviewed externally (including verification that all existing registration data has been successfully transferred from the old to new Registry operator). This processing is significant, and is normally substantially longer than a routine change request, and therefore should be distinguished.
- **Category V (Other change requests)** — Other non-routine change requests. IANA is required to process change requests that may have special handling requirements, or require additional documentary evidence or additional clarifications from the customer or third parties, that do not afford them the ability to automate. These scenarios include, but are not necessarily limited to:
 - i. Customers that require requests to be handled outside the online self-service platform, such as those lodging change requests through the exchange of postal mail;
 - ii. Customers that have placed special handling instructions on file with IANA, or have otherwise asked for special handling for a request that deviates from the normal process, that must be executed manually by IANA staff;
 - iii. Unique legal or regulatory encumbrances that must be satisfied that require additional processing;
 - iv. Removing a TLD from service (e.g. retirement or revocation);
 - v. Changes that relate to the operation of the root zone itself, including changing the Root Key Signing Key, altering the set of authoritative name servers for the root zone (e.g. the “root servers”), and changes to the “root hints” file.

Field Definitions

The fields in the preceding tables are as follows:

- **Process.** The business process that IANA is requested to perform.
- **Metric.** The individual metric that will be measured as part of the completion of the business process.
- **Target.** The specified target for each individual change request.
- **Type.** Whether the target specified is a minimum target (compliance must not be less than the target) or a maximum target (compliance must not be more than the target).
- **Breach.** The percentage limit of change requests within the specified period that fail to meet the metric, which if reached is deemed a breach in the SLE.
- **Period.** The period over which SLE compliance is measured.